



Bolsover Partnership

Annual Report

April 2020 to March 2021

 www.bolsover-partnership.co.uk



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/ Bolsover Partnership Overview

Our Vision

“Our Sustainable Community Strategy has a vision of a diverse, healthy, fair and prosperous district, building on the strengths of our industrial past to become a vibrant, thriving community capable of meeting the challenges and the opportunities of the future”

Introduction

Welcome to Bolsover Partnership’s Annual Report for the period April 2020 to March 2021; this report provides an update on activities that the Partnership has been involved with over the past 12 months. And what a year it’s been. None of us could have imagined that the last year was going to pan out the way it did and all of us, in one way or another, have been affected by the pandemic. From school closures, to people working from home, being furloughed, working tirelessly to support communities and of course those that have lost loved ones. Despite all of this, so many people, groups and organisations within our district have shown just how resilient they can be.

Many of the services and programmes funded by Bolsover Partnership had to be halted at short notice, or be adapted to respond to customer needs and we have some brilliant examples of just that. Our voluntary and community sector infrastructure organisation stepped up to support the district’s Covid-19 emergency response, contributing significantly to the collective efforts of partners across Bolsover. Derbyshire Education Business Partnership quickly moved to remote delivery to ensure students continued to be supported whilst schools remained closed. Partners quickly adapted to meeting on Zoom or Teams instead of face to face and whilst it’s not exactly been business as usual - far from it - we have managed to press on with many of our priorities and actions, overcoming the obstacles of remote communication and engaging in a virtual world that has started to feel somewhat normal.

This report looks back and reflects on some of the work that has taken place during 2020-21 and covers:

- ✓ An overview of how the Partnership responded to the pandemic and the various initiatives that were put in place to support local communities and businesses
- ✓ An insight into how the Partnership utilised funding received from Public Health and what the outcomes of those programmes have been
- ✓ An update on the Council’s Business Growth Fund
- ✓ Progress made through the Bolsover Homes Partnership and social value outcomes
- ✓ An update on the Building Resilience Programme funded by the Controlling Migration Fund
- ✓ How Grants to Voluntary Organisations have been impacting their local communities
- ✓ Progress on the LEADER programme which operates across Bolsover and North East Derbyshire
- ✓ Case studies demonstrating the impact of project activity to local people
- ✓ Statistical insight highlighting on some of the key issues affecting the district and how that might influence our future priorities and focus.

/ Funding Overview

The Leader's Executive and Partnership Team manage a range of different funding streams, and the table below summarises projects delivered between April 2020 and March 2021; this demonstrates how the Partnership uses resources to deliver against the priorities within the Sustainable Community Strategy. Further details of which are provided throughout this report.

Leader's Executive and Partnership Team

Economic Loan Fund	Social Connectedness Funding	DCC Public Health Locality Funding	Grants to Voluntary Organisations
Controlling Migration Fund	Business Growth Fund	Community Champions	Raising Aspirations

Project Spend April 2019 to March 2020

Project Name	Locality funding	DCC	BDC	CMF	Other	Total
Raising Aspirations	7,500	115,500				123,000
I-Venture	9,363					9,363
Bolsover Countryside Partnership	6,500	13,500	20,000		1,916	41,916
Active Travel	6,000				18,034	24,034
Storehouse	10,488				25,888	36,376
Financial Inclusion	15,425				2,302	17,727
Grants to Vol Organisations			78,815			78,815
VCS Support	13,438		23,000		5,900	67,338
LEADER contribution			12,000			12,000
Small grants	13,500					13,500
Building Resilience Programme				235,075		235,075
Business Growth Fund			82,123			82,123
Social Connectedness	22,995					22,995
Parish/Town Council Grants			73,730			72,730
TOTAL	95,846	129,000	289,668	235,075	54,040	836,992

/ Responding to the Pandemic

Bolsover CVS - support for the voluntary community sector

The last year has been both challenging and transformative for the Voluntary Community Sector (VCS) in Bolsover district. The challenges that the pandemic have placed on community organisations have been substantial. However, many groups and community activists have responded to the emergency by listening to local needs and rapidly reacting - building new services for food, shopping, prescriptions and befriending.

During the period April to October 2020, BCSVs mapped and supported these responses - both from established organisations and residents 'mutual aid' groups. They worked in partnership with Bolsover District Council and Derbyshire County Council's community response units, connecting people to local support.

BCVS also supported existing VCS organisations, many of whom experienced crisis. Their Lifeboat service helped with emergency advice on cashflow planning, Covid grants, furloughing and other support options.

As the pandemic started to ease, BCSVs worked with the County Council and other partners to bring in additional funding to the service and added capacity to the team via the recruitment of a VCSE Development Officer and Volunteering Development Officer. In the last financial year, BCSVs have increased their annual budget for Bolsover delivery from £67,338 to £164,504 (144% increase) and passported £37,000 of funding via grants to the sector.

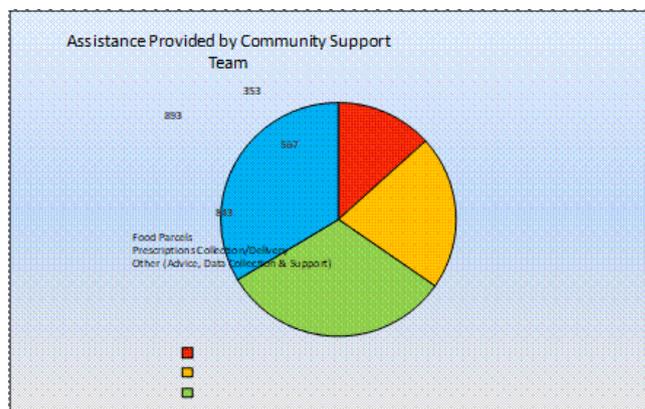


Community Support Unit

As part of the response to the COVID 19 Pandemic, the Partnership Team alongside the Council's Contact Centre and Leisure Services staff were formed into a Community Response Unit as soon as the first national lockdown took place. Requests from vulnerable and isolated people who were at home without access to food and medication were dealt with initially by calling the Contact Centre number and then signposted to the Partnership Team for call backs to local residents to assess their needs. The Leisure Services staff undertook deliveries of food parcels and the picking up and delivering of prescriptions.

To date a total of 1407 Enquiries/Registrations were received via Contact Centres and 348 via Self Service. The chart opposite shows the support that was provided.

This process worked extremely well and was hugely welcomed by the communities across the district. The additional benefits to local people was the actual response and contact with someone just to have a chat or discuss their concerns related to the situation. There were some really anxious and lonely individuals who benefited greatly from the team keeping in touch with them.



Financial support for the VCS - COVID-19 Connect Bolsover Grants

Funds received by the Partnership for Social Connectedness work from DCC Public Health were quickly diverted to support organisations within the voluntary community sector who were either responding to the pandemic emergency or in difficulties themselves. With support from BCVS and members of the Bolsover Partnership Commissioning Group, a grant scheme was quickly implemented which allowed VCS organisations to apply for grants of up to £1,000. A total of £22,995 was allocated, here's who benefited from the grants and what impact they achieved



Financial Support for Parish/Town Councils - 'Let's get things going' grants

In Summer 2020, Bolsover District Council's Leader, Councillor Steve Fritchley, allocated funding for community initiatives as part of his ambition to lift community spirit and invest in

the local economy. The money was originally allocated to help communities celebrate VJ day (Victory in Japan) after VE Day celebrations were cancelled. But with the social distancing restrictions ongoing it was felt more appropriate to provide the funding to help Parish/Town Councils arrange community initiatives. A commitment was made to supporting these initiatives financially, by providing a £1 per capita per parish population, with the only stipulation being 'shop local - spend local'. Council Leader, Councillor Steve Fritchley said, "2020 has been a write off in terms of celebratory and community events, but I want to provide our communities with something to look forward to, something to enjoy and something to lift their spirits. "That's why we are making a commitment to support - with both staffing and financial resources - all Parishes across the District in providing celebrations to help bring communities back together. "We will work with our local Parish/Town Councils

This is amazing news, thank you very much. I look forward to getting going with our project to add Christmas Sparkle to our Parish.

Jayne Simpson,
Clerk to Blackwell Parish Council

to assist in their plans. What this might look like in each Parish will most likely differ, so we have invited each and every Parish to submit a proposal outlining what they would like to do.”

The Partnership Team managed this on behalf of the Leader and allocated £72,730 against the following priorities:

- ✓ Reviving the local economy by encouraging ‘spend local’

Covid-19 Recovery Grants for Businesses

Grants of up to £500 were made available to small and medium sized businesses in the summer of 2020 to help those affected by the pandemic and support recovery either to assist in re-opening or to continue trading. Take-up from businesses was high and over 70 grants were approved in a short space of time. The grants were made available to help in a number of different ways, including:

- ✓ Hygiene and social distancing solutions for example, hygiene stations, social distancing banners and barricades, social distancing posters, floor stickers, and counter sneeze guards
- ✓ Equipment to facilitate cashless payments
- ✓ Website development to enable online trading
ICT hardware and/or software to enable remote working

Community Champions

In November 2020 the Partnership Team were made aware of a targeted fund through the Ministry of Housing, Communities and Local Government aimed at groups such as older people, disabled people, and people from ethnic minority backgrounds who according to the latest evidence are more likely to suffer long-term impacts and poor outcomes from COVID-19.

In January 2021, Bolsover District Council were awarded £188,833 to employ 4 FTE Community Champions to help and assist local people navigate relevant support and services. The Champions who commenced in post in April 2021 will be accessible and available in places where people gather safely such as supermarkets, schools, GP’s, business parks and outdoor recreation/parks so they can cascade information such as Covid-19 vaccine updates.

In addition to informing the general public, the Champions will also target community groups, employers and hard to reach groups so they can share the information amongst their networks. The Community Champions will initially be based around the four town centres of Bolsover, Clowne,

- ✓ Tackling loneliness and isolation
- ✓ Lifting spirits and celebrating our communities

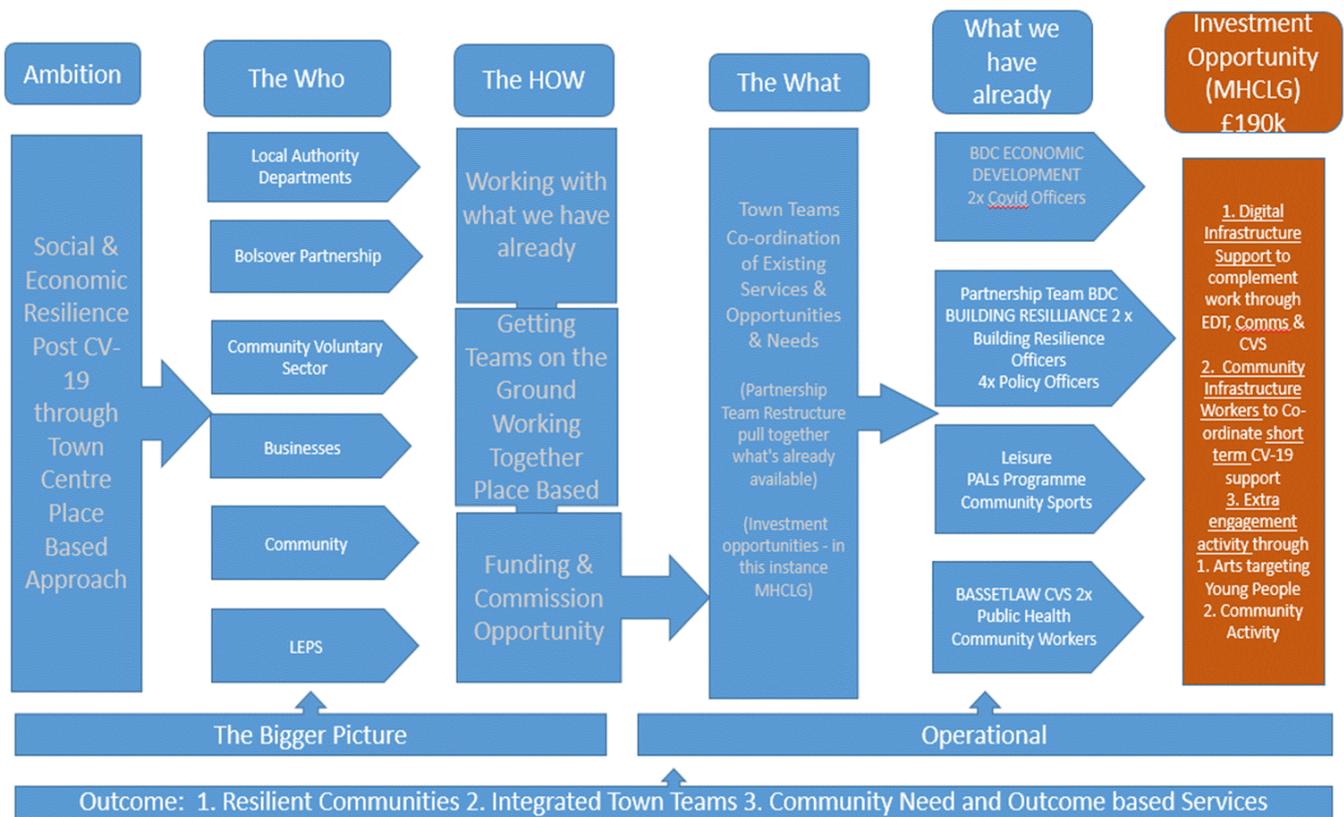
The funding was spent on a range of different activities from Christmas trees and lights to collaborative events, coffee mornings, and outdoor improvements.



Shirebrook and South Normanton but will expand into neighbouring villages once established. The funding will also be used to help develop relationships in the local community through the process of making, writing and recording music and sound to express emotions and tell a story.

The diagram on the next page shows the ambition for the programme, and how it links with other services/organisations in the area to link everything together and provide a timely and co-ordinated response to Covid-19 in targeted areas and to targeted groups of people across the District.





Economic Loan Fund

In January 2021, the Partnership Team helped to design and launch Bolsover District Council's Economic Loan Fund (ELF) to small and medium-sized businesses across its District to provide reliable financial support. The loan fund was set up to help supplement the Council's existing Business Growth Fund which provides grants to new businesses and existing small and medium-sized enterprise.

The ELF is designed to offer an additional source of financial support to businesses who may not be able to get a bank loan and have the ambition to grow, but are held back by their ability to capitalise on their business proposals. A total of £150,000 has been made available to loan to businesses and the availability of these Council-backed loans gives businesses access to a principled and reliable 'lender of last resort'. The loans provide a fixed-term loan with no early cancellation fees, no arrangement fees, no interest charged for the first 12 months and competitive rates thereafter.

The ELF offers loans of between £2,000 and £10,000 and are available for a wide range of projects for both capital and revenue expenditure with a repayment term of between two and five years.

For more information contact regeneration@bolsover.gov.uk or call 01246 242 512.

/ Bolsover District Skills Audit and Plans for a Centre of Excellence

In 1995, a 'Skills Audit' of Shirebrook and surrounding areas was completed; the work was led and overseen by Shirebrook and District Development Trust.

25 years on and funding has been agreed for another Skills Audit to be undertaken, this time district wide. Sheffield Hallam University's Research Team are again supporting the work and have designed the survey which covers:

- ✓ Demographics
- ✓ In-work training
- ✓ Employment status
- ✓ Skills aspirations and barriers
- ✓ Barriers to employment
- ✓ Accessing training and support available
- ✓ Nature of employment
- ✓ Future employment aspirations
- ✓ Travel to/location of work
- ✓ Volunteering



- ✓ Qualifications
- ✓ Future plans
- ✓ Skills (employability, digital skills)
- ✓ Prospects for area

The gathering of this information is crucial to be able to support people in our communities to get back into employment, re-train or change jobs and perhaps as important, ensure that local businesses have knowledge of the skills base in the area to support their growth.

The online survey can be accessed via <https://bit.ly/2Nf0JQq>

When the surveys have been completed, the University will analyse and interpret the data. Findings will be disseminated and used in a number of different ways including:

- ✓ Influencing strategy and policy decision makers
- ✓ Shaping proposals for funding and securing funding to the area
- ✓ Redesigning and commissioning of services to meet skills needs
- ✓ Align with employers skills needs and gaps

This work also feeds into the longer term aspiration for a Centre of Excellence in the district to deliver higher level skills and raise the economic performance of the area which we know lags behind many other comparable areas. Over the past 12 months a working group of key stakeholders including Nottingham Trent University, Chesterfield College, Vision West Notts College, Bolsover District Council, Bolsover Partnership, North East Derbyshire and Nottingham College, have been working together on a potential future funding bid to either D2N2 and/or the Department for Education. Additional work has been completed around employer engagement to identify what skills are needed to keep pace with Industry 4.0 and advances in AI and other forms of technology.

More recent developments have included a focus on Green Technologies to provide low carbon leadership for the locality and wider area. The vision is that businesses will be supported through access to practical solutions for resource utilisation, development of existing staff, a robust source for future employees and an opportunity for new business start-ups. People will be supported through access to high quality training and practical experiences; young people will be supported through an inspirational forward looking Centre working in partnership with local schools, employers and colleges.

A visual of what the Centre might look like....

Technology Centre



/ Public Health Locality Funding

Derbyshire County Council's (DCC) Public Health Localities and Place-based work is seen as integral to addressing the wider determinants of health; in particular, employment and skills, financial inclusion, community cohesion and social isolation experienced by some of Derbyshire's most vulnerable communities.

Bolsover district receives an annual allocation of Public Health Locality Funding from Derbyshire County Council (DCC). The allocation to Bolsover district under this programme in 2020/21 is £237,259 - this is broken down as follows:

- ✓ £115,500 for Raising Aspirations across Derbyshire
- ✓ £2,500 Five Ways to Well-Being
- ✓ £10,000 Small Grants
- ✓ £78,097 Locality funding
- ✓ £31,162 COVID-19 response

The Bolsover Partnership Commissioning Group agrees how to allocate the Public Health locality funding based on evidence of need, impact and available funding. The following section provides an update and case study on all activities funded by Public Health.

Storehouse Community Shop

A local Shirebrook food bank has now opened a new community shop in the town thanks to £33,000 worth of grants from Bolsover Partnership and Bolsover District Council.

The Brook Centre has been at the heart of the community providing assistance and support to local residents for many years, but since the pandemic demand for food has been on the increase.

The grants have helped the centre transition from a food bank to a community shop where for a £5 minimum membership local people can obtain a large bag of food of their choice from the shop on site each week for a minimum donation of £5.

Chair of Bolsover Partnership, Mandy Chambers, said, "This is a great community project and one that we are delighted to have been able to support with both grants and advice".

Leader of Bolsover District Council, Councillor Steve Fritchley said, "The past twelve months have been very challenging for some and the Brook Centre has been at the heart of that challenge in Shirebrook. Amanda and the team do a great job in helping those in need and this shop is a way for local families to invest in their community and reap the benefits of a sustainable way to access food and support beyond the pandemic."

For those who struggle to afford the donation or membership a full wrap-around support service is provided with an on-site provision from the Citizens Advice Bureau to help people access to benefits, housing and wellbeing services.

The grants were provided by Bolsover Partnership's Public Health Locality Funding (£22k) and Bolsover District Council's Business Growth Fund (£10k) to help with the refurbishment and fit out of the shop and storage area, and contribute towards salary costs in its first year of operation.

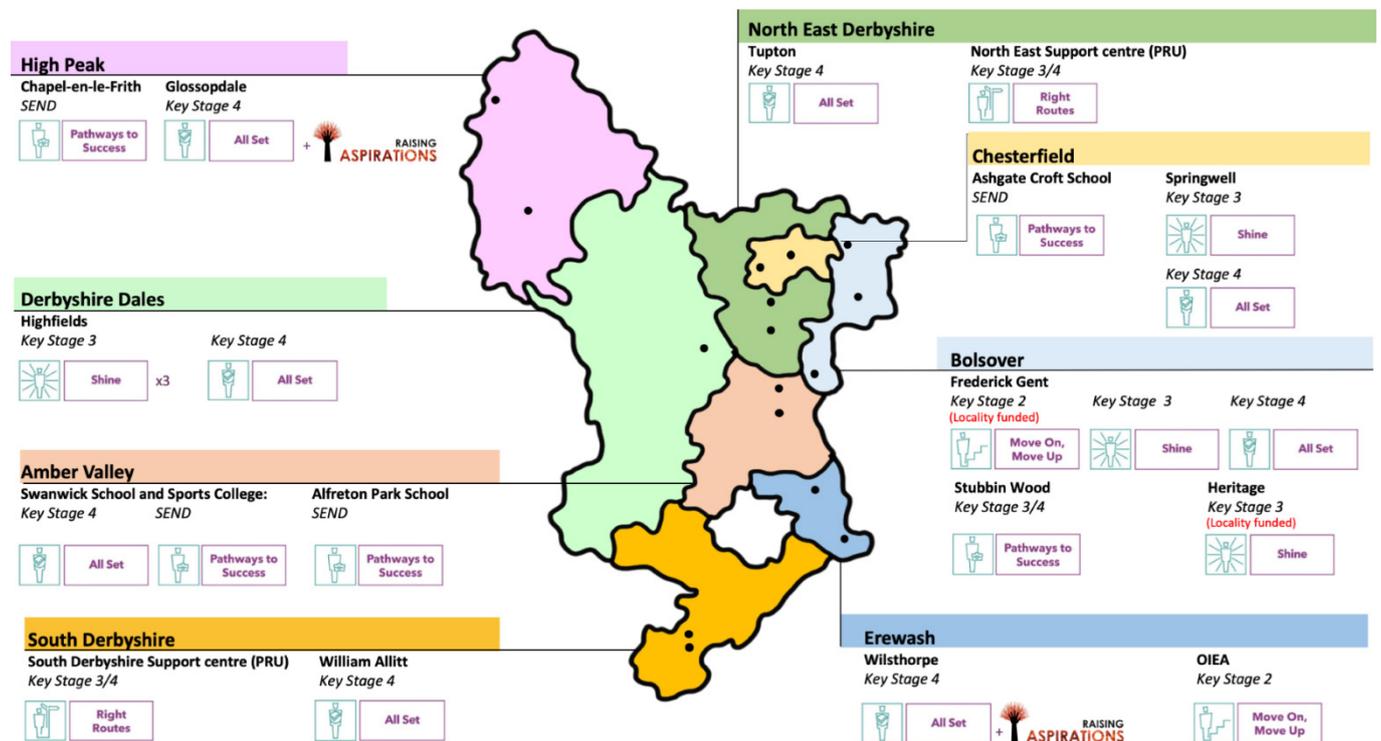


Raising Aspirations

The Raising Aspirations (RA) programme, delivered by Derbyshire Education Business Partnership, is a responsive approach to support children and young people in Years 6 to 11, identified as not reaching their potential for a variety of factors and provides bespoke support to address the needs of each student. An Employability Worker or Careers Adviser supports each learner to identify interests, goals and experiences to help them raise their aspirations and increase the expectations others have for the future success of each participant. The wider DEBP team additionally provide creative solutions for wider impact across full year groups.



The programme has evolved over a number of years and what was initially developed as a Bolsover Partnership initiative has grown into a County wide approach funded by Public Health, with additional investment from locality funding to enhance the provision and broaden the scope.



There are a series of best practice models that sit under the umbrella of Raising Aspirations and these include initiatives designed to meet the needs of young people at a variety of key educational phases who are facing differing challenges.

Key Stage 2: Move On, Move Up - Yr 6-7 transition support

Key Stage 3: Shine - a building resilience programme

Key Stage 4: Targeted RA - intensive support for a core group of learners / All Set - a universal programme of support / Right Routes - designed for young people educated within a Support Centre.

Key Stage 5: Pathways to Success - a programme designed for SEND learners



The whole programme is designed as a face to face delivery initiative, however 2020/21 made this a complicated and impossible scenario, therefore in April 2020 DEBP launched their 'Directions' service to provide continuity for their beneficiaries.

The development of support being provided via remote methods enabled 1048 interventions to be delivered across the localities within a period from April to July 2020. It was identified that providing support in this way was highly valuable and has remained a key method of working for the Raising

Aspirations programme.

All of the RA individual elements include facilitated contact with other organisations and employers and to ensure that this vibrant mix could be provided for targeted and universal delivery elements, DEBP used the blended approach; having a key facilitator on site at school and introducing beneficiaries to third parties through video conferencing - resulting in engaging sessions and meaningful interactions taking place.

Schools were initially apprehensive regarding large scale events under the 'All Set' model being managed successfully through a blended approach, but schools worked with the team to understand and plan how this could be managed effectively.



For the Key Stage 2 'Move on, Move up' and the Key Stage 3 initiative 'Shine' it was deemed that the content was particularly designed for face to face delivery and therefore these initiatives were delayed until this could be hosted by the schools and staff could attend safely. The various changes in government guidance for education has made this a complex scenario but has been well managed by the RA staff and the schools and these programmes swiftly recommenced from the 8th March 2021.



Through the lockdown periods the focus on well-being continued to be addressed, with the Employability Workers designing new sessions to enable young people to recognise and address the issues that the lockdown may be presenting for them and others. This included group or one to one sessions: Adapting to working from home / Coping with lockdown: Tips on caring for your mental health & wellbeing / Staying Resilient / Preparing to go back to school. Through evaluation, participants all 'agreed' or 'strongly agreed' that they had found the content and exploration useful.

Another area that worked well through periods of restricted access to on-site delivery was with SEND schools. The flexibility of virtual working enabled specialist staff to be more responsive to the needs of the learners and plan more dynamically. Resulting in the equivalent time of a delivery day, being split across numerous opportunities within the week; providing the flexibility to be involved in annual reviews, one to one sessions, deliver group activities, make contact with parents/ carers and attend planning meetings. This level of engagement is not feasible with a more traditional style of delivery. The schools embraced this approach after the earlier development phase of the 'Directions' service evidencing the positive impact that remote support could have.



Whilst the original plan for the programme has not been fully executed throughout 2020/21, the RA team and DEBP have worked tirelessly to actively support schools and young people throughout the year and the restart of universal teaching within the school setting from 8th March 2021, brought with it more flexibility for the programme and the varying models it encompasses, and whilst an increase in face to face delivery has commenced with more planned, the blended approach remains here to stay.

/ Case Study - Stubbin Wood

Overview



Stubbin Wood is a Special Education Needs school based in Shirebrook. The school have used Raising Aspirations funding to support Post 16 and key stage 4 students to identify

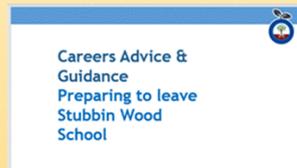
further education opportunities when they leave Stubbin Wood. The Careers Advisor has been on site in school since September, with measures in place to ensure that access to students is COVID safe. All students within Post 16 have now received 1-1 guidance and an Action Plan has been created to support their future plans.

Many students need much more than one guidance encounter, and the DEBP Advisor is continuing to work closely with those students. The Advisor has successfully supported students to apply to college, contact training providers, and create CV's.

In September, the school identified that it is difficult to engage with parents as part of a young person's decision making. Therefore, the Advisor has been contacting all parents and carers of students in Post 16, to support them to understand their child's options post Stubbin Wood. The Advisor has attended the Annual Reviews meetings of students to help students explain their choices and keep all support networks of the students up to date. This has been a positive experience for the school and parents/careers, as the Advisor can quickly identify which students need further support, whilst being able to speak to parents/careers in an open forum about their child's future. This has led to positive communications between the Advisor and parents/careers.

Through liaising with parents/careers, it became apparent that many have concerns about their child's future, ranging from what they can do after they leave Stubbin Wood, to what support their child can expect to receive once they are classed as an adult. From this, the Careers Advisor, along

with SLT at school, arranged and hosted a "Virtual Careers Information Evening" with the objective being to better inform parents and carers, and hopefully alleviate any fears and misconceptions they may have around transitioning into adulthood. The event was well attended with positive feedback from parents and carers.



Impact

The DEBP Advisor has supported a student who is on school roll but for many personal reasons does not attend the school site. This student is keen to continue their learning, but due to the various barriers in their life they have found it very difficult to progress with their educational journey. School requested the DEBP Advisor engage with both the student and their parent to engage with them and offer advice and support to discuss possible pathways for the young person. Through speaking

with the young person and their Mum it became clear that they were not comfortable attending a setting with other young people, so the Advisor liaised with local adult education centre and arranged for the student to attend their local centre, in order to complete their functional skills in Maths and English. The student was happy to be back in learning and hopeful to transition onto further courses at the Adult Education Centre (AEC) then hopeful of gaining a job.



"The virtual event was really useful and it was great to put faces to names!"

"Thank you so much for all your help, I wouldn't have known where to start."

Stubbin Wood Parents



I-Venture

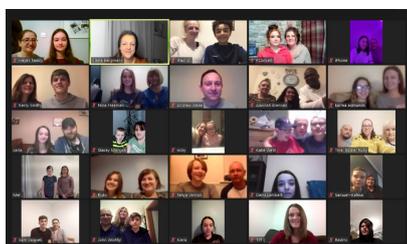
I-Venture is a unique international citizenship programme offering an opportunity for young people, aged 14 to 18, to take part in a life enhancing initiative, culminating in an expedition to South Africa. It aims to offer opportunities for learning and personal growth to the young people, who might not have the chance to travel or may have low expectations about their future.

I-Venture 2022 is only made possible through partnership working and the resilience of all those involved!

The cycle for the next expedition commenced in February 2020 with an application and selection phase, and following a rigorous process 21 young people were offered a conditional place on the project. The impact of Covid-19 was far reaching and this meant that the timescale moved - but the team are heading towards departure in July 2022! To get there the participants and their families have to raise £16,000 per school group and abide by the strict Code of Conduct and remain motivated for the entirety of the programme - all whilst going through a pandemic!



The last year has been a usual one for the group, however they have worked as individuals and family units to fundraise - raising over £16,000 to date.



They have come together regularly in the evenings as their school groups and as the whole team. Claire Bergmann at DEBP has been mentoring all of the participants throughout the various lockdowns and supporting them extensively in her capacity as Pastoral Lead. The participants have expressed openly why the programme is so important to them:

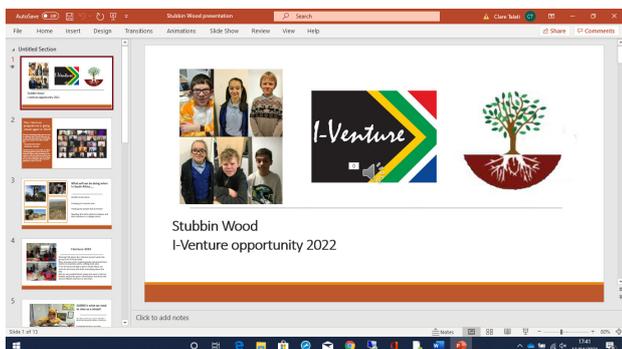
They have come together regularly in the evenings as their school groups and as the whole team. Claire Bergmann at DEBP has been mentoring all of the participants throughout the various lockdowns and supporting them extensively in her capacity as Pastoral Lead. The participants have expressed openly why the programme is so important to them:

- ✓ The programme will allow me to gain more belief and confidence in myself and will show me that I shouldn't be afraid to try something new
- ✓ I will become more confident, be able to step out of my comfort zone and make new friends
- ✓ It improves my independence, self-confidence & self-esteem. And make new friends

The initiative was officially launched on 28th January 2021 and covered by Bolsover TV in March.

Derbyshire Fire and Rescue are actively supporting the partnership with a fundraising plan and will be instrumental in assisting the whole programme to reach its goal and ensure that Team 2022 is a go!

The participants have been working hard on developing their communication skills and created presentations; showcasing these before sharing them with their wider school communities and additionally demonstrating their dedication and enthusiasm by developing video funding applications.



Angus Wingfield Expedition Leader from Africa Wild Trails (AWT), has been working with Claire Bergmann to plan engaging virtual activities for the group and plans are in development with an additional team building weekend scheduled for July 2021. There is a long road ahead, but the group of 21 participants and 2 Graduates from 2019 are determined to succeed.

As well as having the two graduates supporting the 2022 team and heading out to South Africa again, two other graduates from 2019, Dylan Richardson and Rebecca

Hyde, are continuing with their new found interest in conservation by undertaking another expedition to South Africa in May 2022. The focus of the 'Africa On Foot' venture is threatened species, wildlife conservation,



anti-poaching, advanced tracking skills, and the challenges to flora and fauna in the region. Dylan is keen on completing his Field Guiding (FGASA) courses and this may be the first step in that direction.

An incredible development from AWT, involves establishing a new venture called 'Fallon's Trail' named after Amy, a participant from Stubbin Wood School in 2019. Fully endorsed by



Amy and her family, AWT are offering a dedicated programme for young people with additional needs and will be working to make this a reality for 20 young people in the future.

Angus Wingfield from AWT said 'Amy was inspired to go to Africa and made it happen. Now Amy has inspired us to help others, so we must make it happen.'

Cycle and Walk Project

The Cycle and Walk project aims to increase the physical activity within targeted communities across Bolsover District where there is a high level of physical inactivity through the development of a number of walking and cycling opportunities.

Over the last twelve months a Cycling for Health course has been developed and run as a pilot in Creswell and four further courses were planned in April 2020 across the district having taken capacity bookings. However, due to the COVID pandemic these had to be cancelled. When lockdown was eased a further offering of one-to-one training was given and three people took this up. The rest of the original group of applicants elected to wait for group training to recommence for various reasons.

A successful registration as a Bikeability Scheme with the Bikeability Trust provides the opportunity to expand the number of training courses that can be provided and plans are underway to increase the number of (freelance) trainers to provide the service.

Walking for Health has continued to develop with many walks run by volunteers having capacity attendance on a regular basis. Working with Hardwick Hall the development of sensory and mental health walks was due to be implemented in the Spring/Summer of 2020.

Walk Leader Training has been carried out for the district and a number of new leaders were in training. As with everything COVID stopped all group activity most groups will not re-start until summer 2021.

The whole of Derbyshire is developing 'Walk Derbyshire', and the cancelled 'Beast of Bolsover' walk has been rescheduled for May 2021 as part of the Chesterfield Walking Festival. A 'Boundary Walk' is being finalised following the boundary of Bolsover district (well, almost), a system of posts on the Peter Fidler Nature Reserve in Bolsover (in conjunction with DCC Countryside Services). A set of walks has been produced using these posts as guidance for distance, elevation, steps to provide a 'workout' routine for all levels of ability. Schools are also involved to allow them to use this within the curriculum for health and academic skills.



Cycling for Health

Case Study

I have always been quite active and my main activity and strength is walking and I also attend Yoga sessions once a week. When I was younger I cycled regularly but haven't done it for a long time. I had gone out on my hybrid for a couple of rides with friends but found it a bit off putting as they were quicker than me. There was a similar course to the one offered by Bolsover in Sheffield but for practical reasons I didn't go on it. When the Bolsover course was advertised I saw it as an opportunity to get back into cycling and make sure I was doing things right. I made enquiries and it was at the right time and place so I decided that I could do it and went for it.

I wasn't looking to improve my health and fitness as it was generally good, it was more to improve my cycling skills. On the course I realised that I was using different muscles to my walking and had to work hard to prevent having problems with my knees and hip flexors. I realised that I had had problems with them previously and I could have done Spin classes at the gym to sort this out but I wanted to get out on my bike (in the fresh air). The issues were also causing problems with my walking as I was not able to go as far and I was a bit slower. The cycling that we did along trails, as part of the course, helped with this as well as some restorative Yoga classes I was attending. Cycling also strengthened my glutes which also helped with my walking so that was an added bonus.

Cycling has helped with my walking as it has worked different muscles, toning them up and building up my strength.

The course has helped me improve my general balance and gain confidence on the bike. It has also helped me with traffic awareness and how to deal with it on the roads. As I hadn't been on the bike for so long I found the traffic levels were much higher and the course has helped build my confidence in dealing with it. I still have some way to go but this is a 'work in progress'.

Getting out on your bike and practicing is important and another bonus for me from the course was the development of friendships. I am planning to ride more with a lady who was also on the course with me and we are talking about the possibility of starting up a cycling group and leading rides. This may be some way off yet (about a year) but the course tutor has already offered support and training to enable us to do this.

Although I didn't really use the booklet, it helped me realise what I needed to know and also it did make me understand that I was setting myself unrealistic targets and goals. Once this happened I understood that I needed little steps and that whatever you learn and improve on it doesn't matter, just set realistic targets for yourself. We are all harsh on ourselves and that could stop you completing the course. Small improvements are as good as anything if you are just starting back and you should not be too hard on yourself.

The key changes that the course have made for me are:

- Confidence
- Knowledge of my bike and how to maintain it
- Networking with people
- Realising the possibilities in the area to cycle (trails, etc.)
- Expanding what I do socially and as a form of exercise
- Because I can access trails locally the 'green' aspect of using less petrol and the potential of doing more by bike (e.g. shopping) to further help the climate
- Realisation that I can go forward with cycling and that I do not have to push myself and can take it steady

For more information please contact
Malcolm Smith (Walking & Cycling Coordinator)
malcolm.smith@bolsover.gov.uk

01246 242358

Bolsover
District Council

19-113

Financial Inclusion

Since 2005 Release Financial Charity has worked tirelessly in supporting residents in the District of Bolsover to be released from financial bondage and help them on their journey to financial freedom and improved health and well-being.

Release has and continues to adapt appropriately, speedily and effectively to the needs of people and communities. With the Covid-19 pandemic affecting people in so many ways and realising that capacity needed to be increased in the district, Release very quickly responded and established a Community Money Advice Centre (CMA) in record time. CMA is a national charity supporting organisations to provide free, confidential and non-judgmental debt advice.

This new project started on 1st October 2020 and has been supported financially by Bolsover Partnership using COVID-19 response monies allocated by Public Health. Over the last 6 months to 31st March 2021, Release have supported 71 clients, with debts of £140,000. Clients nearly always have a catalogue of issues, so as well as dealing with the debts, numerous referrals for issues such as poor/inappropriate housing, hoarding, sexual abuse, mental health, and addictions, have to be dealt with before or during support. Supporting the project have been 3 members of staff, 2 directly funded through the Partnership's financial contribution, including 1 new employee and 4 volunteers delivering 125 hours of their time.

/ Case Study

Overview

Client A called the Release office, for help to deal with their debts which had arisen due to redundancy resulting from the pandemic. They had been previously supported by Release a few years ago and had 'got on top of their finances'.

The client had tried to sort things out themselves during the tail end of the first lockdown and struggled to engage with services, which appeared to them unavailable, inaccessible or challenging to reach. This was exasperated by the client's vulnerability, mental health and capacity. The client's understanding of some issues led to delays in reaching support, including an assumption that Release would be closed during lockdown.

After an initial assessment, a referral to Derbyshire Unemployed Workers Centre, various meetings, support with the housing element and Job Seekers Allowance entitlement, Council Tax relief was put in place, as well as a strong sustainable budget. Additionally, creditors were contacted and time gained so Release could act/investigate/fact find the client's circumstances and areas for improvement explored.

One area identified was the client's water bill

that they had paid meticulously since they were previously supported by Release. As the client was struggling to maintain payments, Release supported them to access a water grant, and historic water debt of over £700 was cleared, as well as a realistic payment scheme going forward being agreed.

It is anticipated that Release will support the client for a few more months and continue to build capacity in the key areas of confidence, mental and emotional wellbeing, maintaining a budget, engagement and enabling the client to make more informed choices.



"Thank you for being there for me and helping me to sleep again."

Freedom Project

When the Partnership were made aware that there would be a gap in trained staff to deliver healthy relationship training, known as the Freedom Programme, funding was made available to pay for two members of the DCC Early Help Team to attend virtual Freedom Programme training. This training qualified those workers to be part of the team delivering this programme.



/ Case Study

Background Information

- ✓ Case is open as a result of significant DA in January 2020
- ✓ Father threatened mother with machete and poured bleach over her
- ✓ The Family fled to a refuge and have been successfully supported into securing their own property
- ✓ There was no external wider family support for mother
- ✓ Paternal grandmother is supporting father
- ✓ The family are currently residing separately; the adults have resumed their relationship with Social Care involvement

Outcome

Mother attended all sessions of the Freedom Programme and now has a good understanding of Domestic Abuse and how this impacts her and the children. As a result of positive engagement with Childrens Services supported by Mothers attendance at the Freedom Programme, the family are now moving forward to having unsupervised contact. Mother has fulfilled the first steps of her aspirations and has enrolled onto a Nail Technicians Course; she has said that participating in The Freedom Programme and support from Childrens Services has empowered her to be able to achieve this.

Feedback from Mother:

"I looked forward to the weekly calls and couldn't wait to speak to Sherri, Claire and the other girls. Doing the Freedom Programme on Teams with other women made me feel reassured that I wasn't on my own and we were all there to support one another".

Feedback from Mother:

"Doing this course has made me feel incredibly confident and improved my issues with anxiety. I feel like after taking the course I understand myself, my childhood and the people around me so much more".

Voluntary Community Sector (VCS) Support and Social Connectedness

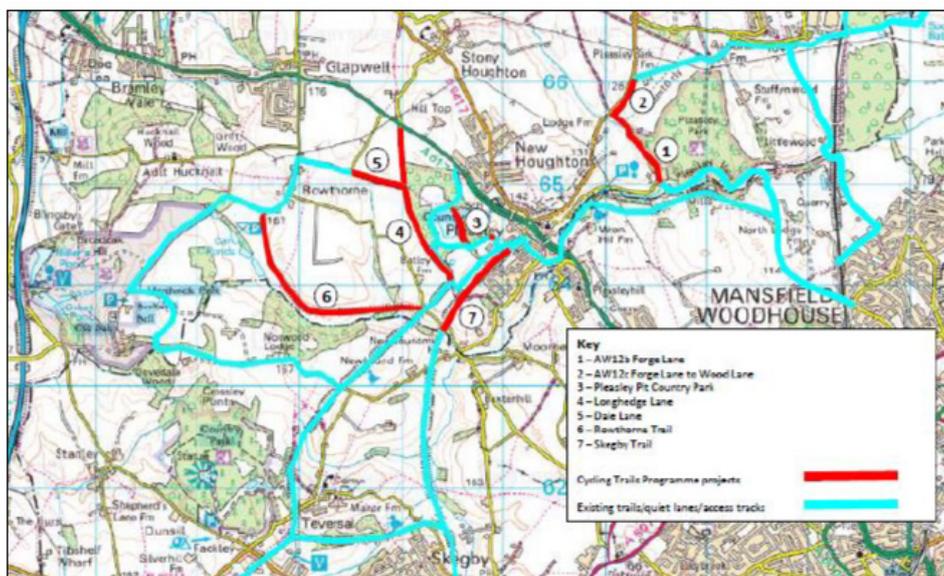
In June 2019, Bolsover District Council on behalf of Bolsover Partnership and the wider VCS entered into a contractual arrangement with Bassetlaw CVS (BCVS) to provide a strategic voice for the Bolsover district sector as well as operational delivery to support individuals and groups. These are their achievements to date



Bolsover Countryside Partnership

Despite it being a very challenging year with additional Covid restrictions, progress has continued on the delivery of the Visit Sleep Cycle Repeat Programme. To date, the programme has secured £680,000 of funding to deliver further trail improvements and build the case for future investment. The VSCR Cycling Trails Programme is nearing completion, with 6.3km of new and improved trails to explore and a further 1.2km planned for completion in 2022.

New and Improved Trails in the Pleasley Hub:



In addition, work is nearing completion on an audit of all the trails and connecting routes within the VSCR area - over 220 miles of trails and routes were assessed and a complete picture of the condition and usability of the network is available for the first time.

Building on the VSCR Destination Plan, which was published in 2018, the initial focus of delivery has been around the Pleasley Hub. As well as new trails, studies are being concluded that make the business case for the Hub, the development of a camping pod site on Pleasley Pit Country Park and an accessibility audit of key sites.

Throughout the pandemic, as people discovered the incredible local trails network (there are currently 100km of surfaced trails within the VSCR area already, with more planned) or sought solace in nature - it has demonstrated the need for VSCR and hopefully this will lead to further investment and delivery of the programme.

/ Business Growth Fund

Bolsover District Council launched a second phase of its Business Growth Fund in October 2019 to help support business growth and create jobs across the area.

£200,000 has been allocated and was split into two schemes to provide firms with grants of up to £500 (start-up) and £10,000 (business growth) towards project costs. In summer 2020, some of this funding was diverted to help businesses with funding to re-open or adapt due to Covid-19 restrictions.

The funding can be used for a variety of projects that support businesses to:

- ✓ Expand/grow
- ✓ Diversify into new markets / Exporting

- ✓ Relocate to premises within the district
- ✓ Attract new investment
- ✓ Become more carbon efficient
- ✓ Improve productivity
- ✓ Develop the local supply chain



Here are the businesses that have been supported so far:

Organisation	Type of Grant	Amount Awarded
Thomas Taylor	Start-up grant	£500.00
R. E. Evans	Start-up grant	£500.00
Futures Ecology Ltd.	Start-up grant	£500.00
Glapwell Groomers	Start-up grant	£383.98
SENDS Support CIC	Start-up grant	£387.92
Dog and Spoon Distillery	Start-up grant	£465.98
Sanctuary Relaxation Ltd	Main Grant	£10,000.00
Victory Design Ltd	Main Grant	£10,000.00
Price & Fretwell Ltd	Main Grant	£8,900
Dog and Spoon	Main Grant	£7,239.00
Penny Hydraulics	Main Grant	£10,000.00
We R Wood Ltd.	Main Grant	£10,000.00
UK Bookworms Ltd	Main Grant	£5,384.00
Flexiroom	Main Grant	£10,000.00
The Brook Community Church and Centre	Main Grant	£10,000.00
Indigo Masala Ltd.	Covid Recovery	£500.00
Shaw Financial Services	Covid Recovery	£500.00

Jowett School of Dance	Covid Recovery	£500.00
Simply Divine Hair & Beauty Salon	Covid Recovery	£500.00
Footloose Dance Centre	Covid Recovery	£500.00
Chameleon School of Construction	Covid Recovery	£500.00
888247 Cars	Covid Recovery	£129.30
Slimming World	Covid Recovery	£500.00
Old Bolsover Yard	Covid Recovery	£442.50
Chernobyl Children East Midlands	Covid Recovery	£341.45
Kaleido Hair & Beauty	Covid Recovery	£500.00
The Elm Tree, Elmton	Covid Recovery	£409.00
Hodthorpe Community Social Club	Covid Recovery	£447.00
Laelegance Beauty	Covid Recovery	£500.00
Shirebrook Carter Lane Workingmen's Club	Covid Recovery	£500.00
Bolsover Antiques Centre	Covid Recovery	£500.00
Courtyard Kitchen	Covid Recovery	£385.99
We R Wood Ltd.	Covid Recovery	£500.00
The Barn at Oxcroft Farm	Covid Recovery	£250.00
Gordon Lowe School of Motoring	Covid Recovery	£296.00
Willow Tree Family Farm	Covid Recovery	£500.00
Parker Opticians	Covid Recovery	£500.00
Ours Bar & Lounge	Covid Recovery	£274.00
Cards & Things	Covid Recovery	£500.00
Wilson Wright's	Covid Recovery	£500.00
Rhubarb Farm CIC	Covid Recovery	£500.00
The Hair Lair	Covid Recovery	£500.00
Fringe	Covid Recovery	£471.00
Wavelengths	Covid Recovery	£500.00
Planterior Landscape Services Ltd.	Covid Recovery	£500.00
Suavais Hair & Beauty	Covid Recovery	£500.00
Mind Matters Therapies Ltd.	Covid Recovery	£500.00
Red Design & Print Ltd.	Covid Recovery	£500.00
CXC	Covid Recovery	£500.00
Fit in Life	Covid Recovery	£438.35
New Horizons Building Services Ltd.	Covid Recovery	£171.87
NAL Plant Ltd.	Covid Recovery	£500.00

Bolsover Fisheries	Covid Recovery	£403.00
Opus Music CIC	Covid Recovery	£500.00
Goddard & White News	Covid Recovery	£474.00
Antiques Vintage n Vogue	Covid Recovery	£493.00
The Holmefield Arms	Covid Recovery	£500.00
JPJ Design Partnership	Covid Recovery	£500.00
Heatwaves	Covid Recovery	£500.00
Perfectly Made Aesthetics	Covid Recovery	£500.00
Fourways Garage	Covid Recovery	£500.00
Limestone House (Elmton & Creswell Village Company	Covid Recovery	£431.00
AJ Launderers Design & Build	Covid Recovery	£483.00
Barlborough Links Golf * Leisure Ltd.	Covid Recovery	£500.00
The Devonshire	Covid Recovery	£500.00
Happy Feet	Covid Recovery	£500.00
Greetings Cards & Gifts	Covid Recovery	£450.00
Clowne Town Cricket Club	Covid Recovery	£500.00
Maddox Financial Solutions Ltd.	Covid Recovery	£496.00
Hedy Barber	Covid Recovery	£500.00
Xclusiv Hair & Beauty	Covid Recovery	£500.00
Ubeauty	Covid Recovery	£500.00
Hers N Sirs	Covid Recovery	£500.00
Beanz around the world	Covid Recovery	£285.00
Palterton Village Hall	Covid Recovery	£500.00
Halls Catering	Covid Recovery	£500.00
Genesis Hairdressing	Covid Recovery	£92.00
Shak Barbers	Covid Recovery	£500.00
Hair by Bec	Covid Recovery	£500.00
Lynx Marketing Services Ltd.	Covid Recovery	£500.00
Luscious Nailz	Covid Recovery	£412.49
Victoria Wood Catering	Covid Recovery	£500.00
CC Scaffolding Services	Covid Recovery	£500.00
The Pump	Covid Recovery	£500.00
William Fun Fairs	Covid Recovery	£500.00
Ellie's Helping Hands Ltd.	Covid Recovery	£500.00
		£107,936.83

/ Case Study - Penny Hydraulics

A local business has taken on four apprentices and purchased time-saving equipment thanks to a grant from the Business Growth Fund.

Penny Hydraulics, based in Clowne, applied for a Business Growth Fund grant and were awarded £10,000. The money from the grant was used to overhaul the company website and buy equipment essential to streamlining the business.

Ashley Holmes, Financial Director at Penny Hydraulics said: "It just shows that when you get some funding like we have from the Business Growth Fund, it does lead to growth in jobs and turnover especially for companies like ours.

"We were going to take on two apprentices but when we were interviewing the candidates all of them were really good, one had been made redundant and she was too good not to set on, we are hoping two of the apprentices will set up a new CNC Machining shop rather than us outsourcing it in the future."

Penny Hydraulics is an award-winning UK manufacturer of lifting equipment. They offer fully integrated solutions which are designed and manufactured in-house to ensure great quality. They also provide after sales support and a nationwide service operation.

The machinery purchased by Penny Hydraulics has sped up production and eliminated errors, meaning the company can save money and time on a daily basis. The updates to the website have made it clear to customers that Penny Hydraulics have a high quality range of stock. The grant money has allowed the company to stay at the fore-front of web technology and to operate on equal terms with PLC companies.

Apprentices are an essential part of the engineering industry as it allows young people with an interest in the job to learn as they go and get paid at the same time. Penny Hydraulics currently have more than 10% of its workforce as apprentices, some of whom came to the company straight from school as 16-year-olds.



/ Controlling Migration Fund Building Resilience Programme

Understanding the issues

Diversity in the NG20 postcode population is consistent and despite individuals from Polish and Romanian communities returning to their country of origin (mainly due to Brexit and the pandemic), the make-up of the migrant population remains the same.

Data from the Shires Healthcare list of 16,201 patients shows that 1505 patients are Eastern European. The two main Eastern European nationalities within the NG20 postcode area are Polish and Romanians. This is supported by data from government's statistics of EU Settlement Scheme (SS) which shows that the majority of applications for EU SS in Bolsover are Polish (1820) and Romanian (460) (EU Settlement Scheme quarterly statistics, December 2020). The other minority nationalities are Bulgarians, Slovaks and Lithuanians.

The key attraction to the area for migrants continues to be employment opportunities at the Sports Direct warehouse. Job adverts are designed in foreign languages, highlighting the fact that recruitment processes and training are available in migrants' native language. The employment of migrants at Team Leader and Supervisor level means that it is possible for staff with only very limited English proficiency to work at the Sports Direct warehouse.

Advert prepared in Polish. Translation:



PRACA w magazynie Sports Direct, Shirebrook (Transport z Nottingham), j.angielski nie wymagany, SZKOLENIA PO POLSKU!

Staffing Match Nottingham Jobs
Full-time job · Nottingham, United Kingdom

APPLY NOW



Save



Share



More

Job details

Staffing Match rekrutuje do pracy w magazynie bez konieczności znajomości języka angielskiego.

NATYCHMIASTOWY START!!!
STALA PRACA!!!
G... [Continue reading](#)

'Job opportunities at Sports Direct warehouse, Shirebrook (traveling from Nottingham). English is not required, training in Polish'.

Source: Facebook, profile: POLACY W MANSFIELD.

With employment being readily available without the need for English proficiency, new arrivals are often not skilled to fully participate in community life in UK due to their language barrier. The pattern observed in the NG20 area is that migrants not fluent in English remain in 'same nationality bubbles', and rely on information from foreign sources to become aware of local requirements or regulations. That model stops working when individual(s) lose their employment and are faced with competitive labour market situations where English is essential.

Due to the partnership work taking place across the local authority, partners and community groups there is no evidence of concerning hate crime taking place. Nevertheless, the lack of English language amongst individuals can cause permanent issues in areas not related to work - wellbeing, welfare, legal, housing, education, and socialisation. EAL (English

as Additional Language) officers employed locally by several partners co-operate in dealing with those issues before they grow and tensions start. Language barriers and a lack of knowledge about what projects/services are available often results in requests for help being made at too late a stage.

Covid19 lockdown has emphasised the importance of language - communities which had learnt to manage their day-to-day life found themselves struggling to keep up with rapidly changing rules and regulations.

/ Case Study - Understanding of UK's Covid-19 approach among migrant communities

Key to successfully responding to the pandemic was following the official guidance, however, language barriers made it impossible for many.

Covid-19 affected most areas of life in a very short period of time. National measures rapidly changed the way people used services and the pace of change and updates to guidance often resulted in a lack of translation. In addition, it created additional barriers like the requirement for an initial phone assessment prior to booking an appointment with the GP.

In the NG20 area we were aware that the majority of non-British residents were limited in terms of their English proficiency. As people were not able to understand the new rules, they did not follow them in areas which were not strictly managed by employers or authorities (e.g. lack of social distancing in houses, private transport).

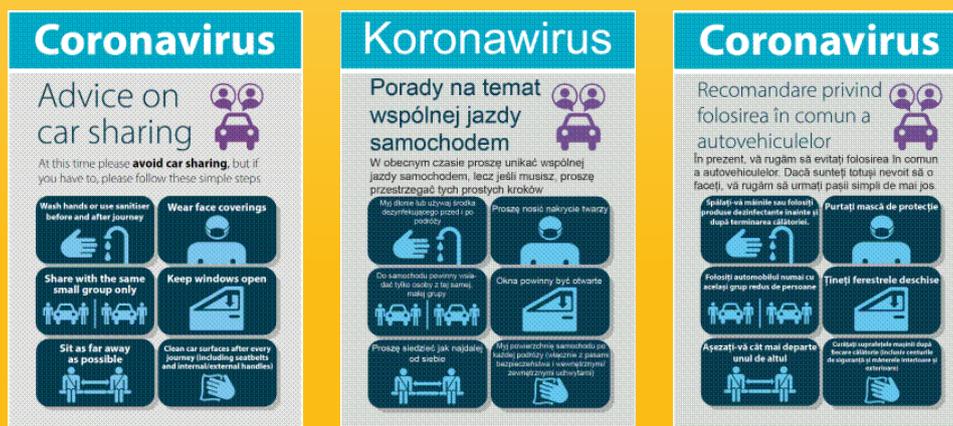
Since March 2020 when the first lockdown was announced we have seen an increase in requests for help with communication with local health centres, Universal Credit applications, understanding how furlough works, finding Mental Health support. A wide offer of help during the pandemic was not available for residents who did not speak English.

Similarly, the response to the testing and vaccination offer from migrant communities was low due to lack of understanding about how it works and the importance of it. Additionally the level of response was affected by people's views and direction of public discussion in their native countries.

In response to these issues, the Building Resilience Programme helped local partners by providing translations and promoting information about regulations and available support using channels and links created during previous periods of delivery from the Programme.

Example of multi-language approach. English, Polish, Romanian advice on sharing private transport:

The pandemic has demonstrated that the value of language skills cannot be understated. Migrant communities can work out their own approach to regular tasks without understanding English if there



is enough time, but language proficiency is crucial when a response from EAL communities is needed quickly.

Working with Polish and Romanian communities in the last 12 months has shown that understanding information/key messages is essential to enable residents to adhere to the rules.

Currently migrants in the NG20 area are represented by the Polish Community Group in Shirebrook. The Building Resilience Programme Team work closely with members of the Romanian community, and at the end of March we were finalising efforts to set up a Romanian group (draft constitution prepared, sources of initial funding found). Both groups are willing to use the Project Community Hub for members meeting when restrictions ease.

The Impact of Brexit has not been seen yet on the bigger scale. Anecdotally we have heard stories about individuals returning to countries of birth but the scale of it was minimal. We have, however, seen an increase in demand for low skilled workers which might suggest that new immigration rules have decreased the surge of migrants to the area. The Project Team worked closely with local partners (Derbyshire Unemployed Workers Centre/Derbyshire Law Centre) providing advice and support in area of EU Settlement Scheme. Together we were able to support applicants with Polish and Romanian interpreters.

Project Management

The project has been delivered in two phases:

Phase 1: Building Resilience Programme

Phase 2: Embedding Community Resilience Programme.

Lockdown restrictions affected the final stage of the Programme, delaying works (safety measures stopped the contractor finalising improvement of shutters and shop fronts, and private housing inspections had to be delayed) and stopping us from going ahead with a planned celebration event.

At the beginning of March 2021, the Ministry of Housing, Communities and Local Government gave approval to extend the delivery time in regards to the following programme strands:

- ✓ Housing - properties inspections/enforcement arising from foregoing interventions (Environmental Health);
- ✓ Landlords Forum - continue to build a self-reliant group aware of cultural differences among diverse communities (Environmental Health);
- ✓ EAL Teaching Assistants (TAs) - continuous employment of Teaching Assistants (TA) to prepare schools to take over the responsibility for employing additional EAL TA;

Due to first lockdown, the Project Team worked remotely, responding to clients' requests via phone. The Health & Safety Co-ordinator at Bolsover District Council prepared a Risk Assessment for the Project Show Room which was implemented from June 2020. The Project Team continued to work along with partners to continue service delivery. To decrease the number of ASB incidents and encourage new volunteers, work took place with the Extreme Wheels Team, who provided outreach activities during the pandemic period targeting young people in local communities, with direct (face to face) contact.

The Project Team consists of NG20 Strategic Project Manager and NG20 Multicultural Adviser; both posts have been extended to December 2021 to enable delivery of both Phases of the project. The Project Officer contract comes to end in September 2020. Bolsover District Council has positively responded to the findings from the mid-programme evaluation report and have recognised the benefits of continuing to employ the Building Resilience Programme Team beyond the funded period and to secure additional support for services and non-British residents. This is part of a wider staffing review of the BDC Partnership Team taking place in summer 2021.

Building Resilience Programme Phase 1 Delivery Progress

Two strands of delivery under Phase 1 remain (all others were completed before April 2020 and were reported on in previous reports).

Market Square Enlivenment (B1)

Planned:

- ✓ Upgrade shop fronts and create an inviting social space.

Actual:

- ✓ Over the past two years, the ambitions of the project have been realised as Shirebrook Market Square has been transformed and 'enlivened' with colourful shutter artworks, replaced worn signage with complementary and smart shop fascia and added eye catching window graphics that promote the goods and shopping experience on offer.
- ✓ 46 properties that had consented to the scheme received beautiful and transformational improvements. Stats by intervention type:
 - » New shop front only - 1
 - » New shop front and signage - 3
 - » New shop front, signage and shutter art - 4
 - » Shutter art and signage - 20
 - » Shutter art only - 18;





Responses received from partners and retailers in September 2020:

- “Very nice, eye catching, different and unique to Shirebrook.”*
- “Brilliant, over the moon with the work to mine.”*
- “They are amazing. Brightened up and looks brill.”*
- “It has made a good impact – impressing people. We just need the market sorted now!”*
- “It has made it look tidier when we are closed.”*
- “Shutters are brilliant. We need something doing with the car boot.”*
- “Get the market going again. The artworks are good.”*
- “Love it – a lot more colourful, brightens the place up.”*

- ✓ With the outbreak of COVID-19 in March 2020 and the advised government guidelines to close all businesses except those selling essential items and goods, there was a concern that some of the market shops that had received or were due to receive improvements may be forced to give up tenancy or close permanently. With shops being out of operation and shutters down, it was the role of the artworks to conserve the integrity and distinctive history of the market place more than ever.
- ✓ In September 2020 all retailers from Shirebrook Market received unique postcards which represented the shutters designs and poems about Shirebrook.



- ✓ In September 2020 Junction Arts (Xenium Studios) created a video which showcased the shutter artwork installed <https://www.youtube.com/watch?v=AOGjNDKNlDO>
- ✓ Poor conditions of the shutters and shop fronts, weather conditions, and Covid-19 led to frustrations for the business owners. However, the case studies collected show that, by and large, businesses are pleased with the improvements and a good working relationship has been developed with those business that have been in receipt of shop front grants. The phase 2 shop front grants scheme continues to build on this success. Prior to the scheme, the Economic Development Team had no contact and no working relationships with the businesses on the market square, however, due to the project, the Team has developed a working relationship with almost all of the businesses based in the market square (77 in total).
- ✓ £375,000 of funding for the phase 2 shop front grants scheme was successfully secured as a result of the BR1 strand works to date. This will enable improvements to shop fronts to continue to be delivered until 2023.

Improve Access & Quality of Private Sector Housing (D1)

Planned:

- ✓ Resource to tackle immediate safety and environmental issues, take enforcement action and raise awareness of standards amongst migrant community.

Actual:

- ✓ From January 2020, we moved into the compliance and enforcement phase, to follow up on properties where works or information were requested but no information received. A contractor Environmental Health Officer (EHO) was employed from February 2020 but in March 2020 Covid-19 pandemic occurred and all visits and inspections stopped. Planned enforcement work involved serving Notices on landlords for Intended Entry and addressing properties with a lack of smoke detection and Category 1 hazards. Due to Covid-19 enforcing lockdown from 23rd March 2020 all remaining inspections ceased and the full time contractor EHO stopped working.
- ✓ Inspections did not re-start until end of September 2020. Inspection data was reviewed to determine whether work had been completed or whether a compliance/enforcement visit was required. Database shows that there are approximately 253 properties to follow up on to check on actions taken and / or further enforcement actions with a further 31 properties allegedly empty but which have allegations of occupancy.
- ✓ With approval from MHCLG, £25,000 underspend has been carried forward into 21/22 to cover a consultant EHO contractor to deal with the follow up properties identified for the compliance and enforcement work.

Embedding Community Resilience Programme Phase 2 Delivery Progress

In 2019 Bolsover Partnership was granted with an additional £264k for Phase 2 of the Controlling Migration Fund to deliver 'Embedding Community Resilience Programme'. The original timescale for this phase was July 2019 - October 2020. One element, the new MUGA facility at Rainbow Park was completed in 2020, however due to national lockdown, timescales for all other elements was extended to March 2021.

Business Forum Co-ordinator

Planned:

- ✓ Facilitate a Business Forum for local business owners in Shirebrook (not only at Market Square). Engage with 35 businesses; deliver 3 events.

Actual:

- ✓ Shirebrook Business Forum (SBF) was established at its first meeting in September 2019 with 18 business owners in attendance. SBF brings together local businesses who are passionate about revitalising Shirebrook.

- ✓ SBF met monthly with average attendance of 15 business owners. The SBF core group firstly focussed on achieving something for the community and in December 2019 the first event took place - a cinema in the centre of the market place. This was very well attended and increased footfall into the market place. Unfortunately COVID stopped all face to face meetings and events were postponed. The Core Group met via Zoom to work out how to support both businesses and the community during the pandemic. SBF used the previously created online presence, made calls to concerned business owners when needed, linked with food banks and helped access finance and grants for businesses to survive.



- ✓ A page at the back of www.iloveshirebrook.com was created with all the web links for information and business support. The 'WhatsApp' groups were extremely busy with business owners interacting and supporting each other, the local authorities and others started to circulate information via SBF and "I love Shirebrook" Facebook page started to become powerful.

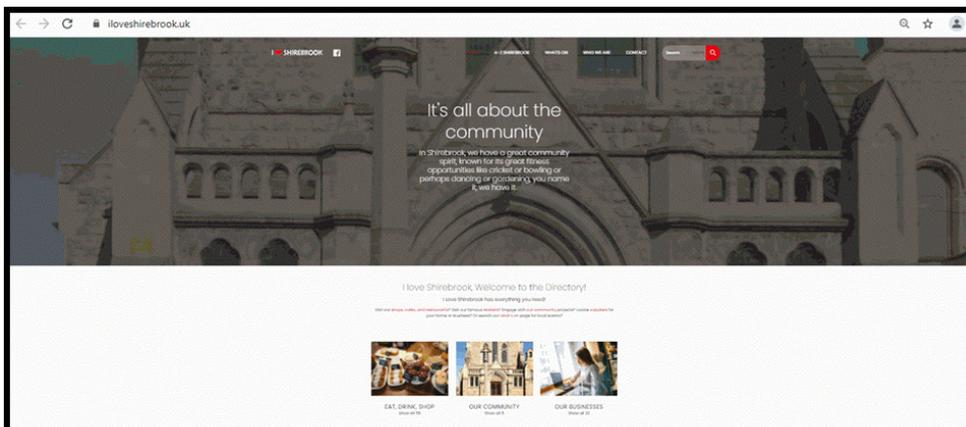


Shirebrook Business Forum Core Group Zoom Meeting



Shirebrook Business Forum Facebook profile

- ✓ Three members of the core group of SBF met with Mark Fletcher MP on the 20th of March 2020 to outline aspirations for Shirebrook. SBF have also met Hardyal Dhindsa, the former Police and Crime Commissioner for Derbyshire regarding creating a safe environment to increase footfall; we agreed to meet again with the forum members but this has been delayed due to Covid-19.
- ✓ A funding application (Building Resilience Programme budget) was completed during the pandemic to (1) develop www.iloveshirebrook.com including listings for all local businesses, community organisations and partners, (2) incorporating the not for profit business, Shirebrook Business Forum Ltd, and (3) purchasing business insurance.
- ✓ A database of all businesses, schools, community groups, charities, partners etc. (within 2.5 miles of the town centre) had been established. An online directory has been created at www.iloveshirebrook.com to become one place for all Shirebrook where people can search for products, services and what's on here in Shirebrook and Langwith. Website went live in March 2021.



I love Shirebrook website

- ✓ To make the SBF sustainable beyond the Building Resilience Programme, it is intended that the group generate income to pay for future overheads by offering paid membership to all businesses and community partners. Charities and Community groups will automatically have free membership and all businesses may choose a free membership option so that we make this affordable to all.
- ✓ The three options are:
 - » Membership tier 1: Free membership to the Business Forum including access to meetings, website, Facebook including access to advertising on ILoveShirebrook Facebook page.
 - » Membership tier 2: As above plus a webpage and banner adverts, cost £10 per month or £100 per year paid in advance.
 - » Membership tier 3: As above plus membership to a business referral networking group in partnership with network local for monthly meetings on the afternoon prior to the main forum meetings, cost £20 per month or £200 per year paid in advance.

Services Welcoming Pack for migrants

Planned:

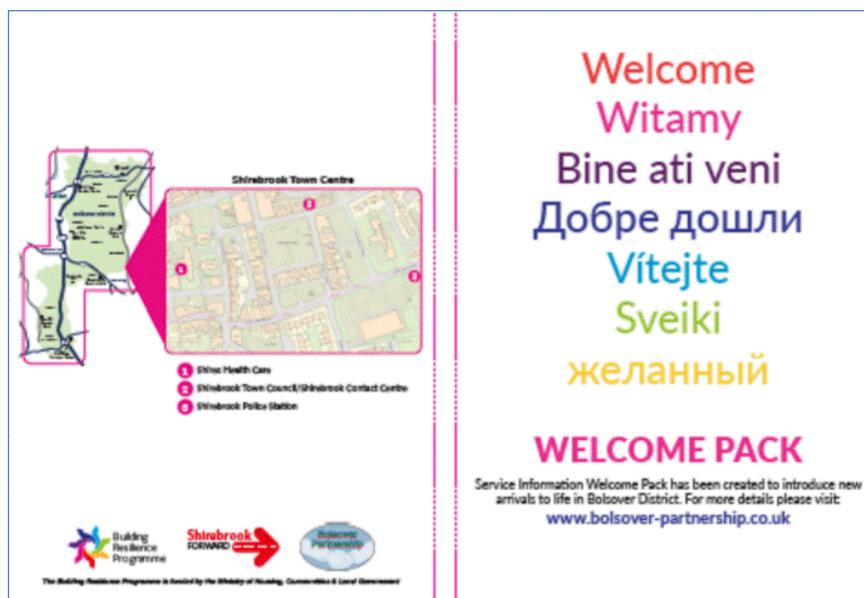
- ✓ Service information Welcoming packs to introduce new migrants to life in Bolsover district.

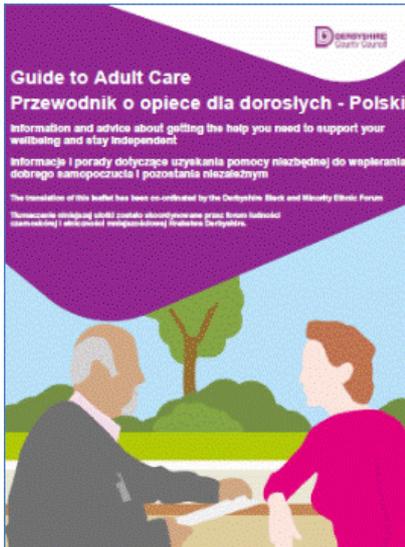
Actual:

- ✓ 4,000 folders (A4) printed and available for residents in Building Resilience Programme Community Hub;
- ✓ We finalised an agreement with the main employment agencies in the NG20 area (Nexus People & Single Resource) about the distribution of packs among new starters in area;
- ✓ Partners representing public services, private and voluntary organisations were invited to join the programme and provide information about regulations, support available and

obligations in regards to new arrivals.

- ✓ Examples of information (in various languages) included in 'Welcome Pack' :
 - » Universal Credit Short Guide;
 - » BDC Lettings Checklist;
 - » Shires Health Care registration form;
 - » Guide to Adult Care;
 - » Top tips for tenants;
 - » Fire & Safety in the home;
 - » Bereavement Support;
 - » Domestic abuse helpline;
 - » How to contact emergency services;
 - » Driving legally in the UK;
 - » Shirebrook PSPO.





Improvements at Shirebrook Rainbow Park - New Multi Use Games Area

Planned:

- ✓ Improvements into public spaces facility - MUGA

Actual:

- ✓ New Multi Use Games Area had been installed in Rainbow Park, Shirebrook in July 2020;





- ✓ Comments made by Mick Yates (Chair of Model Village Residents Association - local community group) in September 2020:

‘The response from people is great. We have seen residents using it, and not only kids but adults as well. No complaints, all positive!’

‘I love Shirebrook’ campaign

Planned:

- ✓ 3 community engagement events;
- ✓ Engage with 1000 residents of the NG20 area, and 20 stakeholder (service providers, partners).

Actual:

- ✓ First community event (Christmas Lights Switch On at Shirebrook Market Square) took place November 2019. Second community event was arranged at the beginning of 2020 starting with a sticker campaign. Prizes donated by retailers were drawn monthly among shoppers who displayed the sticker. Intervention started in March 2020 but was unfortunately stopped by pandemic.



- ✓ Third event - 'I love Shirebrook' exhibition, has been postponed due to pandemic restrictions. 21 roll-up banners had been designed, presenting the views of local residents on the area. The event will be set up as soon as lockdown restrictions are waived by presenting the exhibition to the public in various locations (market square, schools, community centre).



Andrew Tobbs - business owner

"My family came into the area about 150 years ago to work in the mines as the coalfield opened up and more collieries needed workers. I don't know much family history from before then but my great great-grandfathers on both sides of the family came here from other coal mining areas.

I love to hear stories about Shirebrook from the past. It was a busy town, not just the colliery but also a railway hub with engineering works and also textile factories.

I have owned the florist business FlowerTalk for over 30 years, and we are now one of the longest established businesses in the market square.

The Shirebrook Market is well known in the area and draws people into the town.

People of Shirebrook have a great sense of community and they are friendly and helpful."



Colin Hampton

Derbyshire Unemployed Workers Centre Manager

"After the colliery closures in 1992, the Derbyshire Unemployed Workers Centre was looking to raise its operations in the Bolsover District. The awareness and support we received from the people of Shirebrook was the crucial factor in our decision to set up the centre in Shirebrook Road. There have not been many problems that have occurred regarding unemployment, disability or welfare in health. The generosity of Shirebrook people, over those who have helped, has been both humbling and outstanding. Donations have helped keep our doors open. The cards and letters of support have strengthened our resolve to continue our work that will be much needed in the coming months.

If this community could that makes Shirebrook special. With the arrival of people from across Europe with the new employment opportunities, we have been pleased to be involved in all the initiatives of further diversity community cohesion.

I come from another Derbyshire mining town and I hope we can come across a little bridge business anyone gets involved in the community you become part of the fabric of the town.

The Market place is a fantastic place that is a focus for them. I have welcomed Marches for jobs, had a lightscape outside performing outside the job centre and played a huge life size game of Snakes and Ladders in the Square. I am pleased to say that I have not got on my knees, so even the dogs have been to me. I love the place."



Landlord Forum Co-ordinator

Planned:

- ✓ Engage with 50 NG20 Landlords and/or letting agents;
- ✓ Establish key Forum of 5 NG20 Landlords and/or letting agents
- ✓ 3 events/ forum meetings
- ✓ Quarterly newsletters

Actual:

- ✓ 300 private landlords from NG20 area received invitation via newsletter to join webinars, proposed topics:
 - » EPC's and how the changes in ratings affect landlords;
 - » Meet the Judge - an opportunity to meet a County Court Judge who will explain the court process;
 - » Electrical Safety - how changes in legislation affect landlords;
 - » Right to rent - a guide for landlords to identify who they can rent their property to;
 - » Call Before you Serve - a presentation from DASH who run a service to support landlords who may have problematic tenants;

- » Universal Credit - a presentation from the DWP about changes to benefits;
- » Fire Safety - what landlords need to do to ensure they are compliant with regulations;
- » Modern day slavery - a presentation from the Police to help landlords identify the warning signs for their tenants;
- » Community Safety - an opportunity for the landlords to meet the Council's Community Safety Team and learn about what they do and how they can help landlords;
- » Tax Changes - a presentation from an accountancy firm on the changes to tax allowances and how this affects private landlords;
- ✓ First webinar was scheduled for 26th May, zoom licence arranged let 500 participants join the webinar;
- ✓ Two more webinars are scheduled June 2021 - March 2022.

EAL support in Primary Schools

Planned:

- ✓ Support provided as required for 105 EAL learners in school by Polish speaking TAs
- ✓ Creating links between schools and migrant community groups;
- ✓ Drop-in sessions arranged at school with a presence of TA to improve communication between families and school.

Actual:

- ✓ Three primary schools have benefited from additional TA time; these are:
 - Model Village Primary School, EAL TA - Justyna Banach
 - Park School Federation, EAL TA - Anna Kostrzewa
 - Brookfield Primary School, EAL TA - Agata Wojciechowska
- ✓ TAs have been able to support EAL students and their families by:
 - » Support with home learning during lockdown periods
 - » Giving advice, translating and reinforcing important messages
 - » Being the main point of contact for some EAL families which enabled very important liaison between home and school
 - » Supporting vulnerable EAL children, supporting their Special Education Needs
 - » Brokering and taking part in parent-teacher consultations
 - » Complete detailed risk assessments with all EAL families
 - » Support in early years provision, settling children in and being a link for parents/carers
 - » Working on areas such as vocabulary, manners, vocabulary to make requests and joining words to convey meaning.
 - » Providing curriculum support for EAL pupils to increase engagement and understanding of tasks, mostly in English and mathematics.
 - » Providing pastoral support to pupils when they have required a listening ear.
 - » Supporting safeguarding cases where disclosure have been made by children

Conclusion

Pace of delivery has been slowed due to lockdown measures resulting in the delivery timetable being extended to March 2022. This has been agreed with MHCLG.

Contact information:

Building Resilience Project Team

Piotr Danek, Project Manager,

07967837638, piotr.danek@bolsover.gov.uk

Tomasz Mikolajczak, NG20 Multicultural Adviser

07870392483, Tomasz.Mikolajczak@bolsover.gov.uk

Building Resilience Programme Community Hub

96 Market Street, Shirebrook, NG20 8AD.

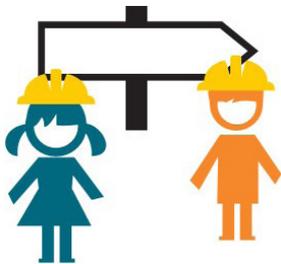
/ Bolsover Homes Social Value Report March 2021



Supply Chain Events x 1



Apprentice Starts x 3



Students Engaged x 385

HEADLINES



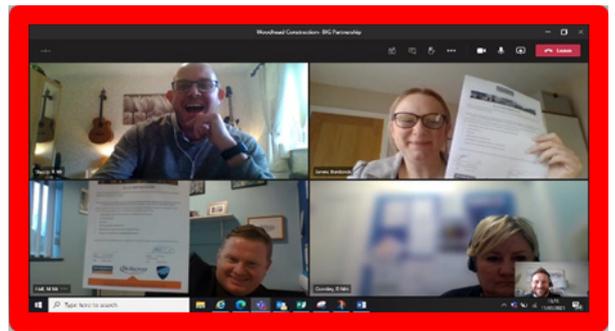
BIG Partnerships Signed x 1



Jobs Created x 3

/ BIG aspirations for Bolsover School

Woodheads recently renewed their B.I.G partnership with Bolsover School as they continue to collaborate with communities in inspiring the next generation. The aim of this partnership is to help young people develop their skills, aspirations and motivation to succeed in the world of work, and in particular to educate and encourage a career within the construction industry. It is key that students, now more than ever, have their horizons broadened and have the support to build for their futures. Gaining employability skills is essential, to both them, the industry and the economy.



Mr. Hall, the Headmaster at the School, commented on the importance of having focus on future careers:

“Having a high-quality careers provision at The Bolsover School has always been a priority, it is an integral part of the wider curriculum enabling our students to develop into well rounded, outward looking adults who will positively contribute to our community.”



Janine Borderick, People Development Director at Woodhead Group also commented on the partnership:

“Working with Bolsover School is a fundamental part of building to inspire the next generation. I personally look forward to helping where I can, and the team love working with the students, whether it be through lessons in the classroom, providing experience at site or putting them through their paces in an interview. This is a great partnership, long may it continue, and I look forward to employing more students from Bolsover School over the coming years.”

/ Whitwell Primary School Christmas Card Competition

Whilst working on site at Whitwell, we worked with Whitwell Primary school on a Christmas Card competition. Some of the designs were placed on the site hoarding and the winning entries were each given a selection box.



/ Careers Talks

Woodheads have delivered a number of careers talks with support from their supply chain to Chesterfield College and Shirebrook Academy. These have all been delivered virtually due to the current restrictions in visiting schools and colleges at present. They are speaking with a number of other schools to deliver careers activities including The Bolsover School and Tibshelf Community School, and have a number of talks planned for April including a careers talk to Stubbin Wood School in Shirebrook

Summary of Careers Talks Delivered:

Description	School/College Supported	Company who delivered	Date of Activity
Careers talk	Shirebrook Academy	Woodhead	15/10/2020
Careers talk	Chesterfield College	Sharpline Decorators	08/02/2021
Careers talk	Chesterfield College	Sharpline Decorators	12/02/2021
Careers talk	Chesterfield College	Woodhead	24/02/2021
Careers Talk	Shirebrook Academy	Woodhead	02/03/2021
Careers Talk	Chesterfield College	Woodhead	03/03/2021
Sustainability Talk	Chesterfield College	Woodhead	24/03/2021

/ Bolsover District Council Housing Maintenance Apprentices

On 25th March 2021 Woodheads attended Bolsover District Council Depot at Doe Lea to deliver a mock CSCS test to the 5 x Housing Maintenance Apprentices before they attend work experience.

The first work experience placement is planned for April.



/ Apprentices

2 x new Technical Apprentices, Sam Bartram and Aaron Wathall, joined in January 2021 and will spend time in every area of the business. Sam and Aaron are currently on day release at Chesterfield College, studying Construction in the Built Environment.

In addition, one of the supply chain businesses, Phillips Brickwork, have taken on an Apprentice Bricklayer, Billie Collins, who is at Sheffield College one day a week.

Meet Our Technical Apprentice

Why Apprentice ???

- Learning on the job
- Gaining valuable experience
- Broadening my horizons



Name: Aaron Wathall
Age: 16
Recently left school with GCSE qualifications

Why WOODHEAD ???

- Growing, flourishing company
- Polite & helpful staff
- Giving me the opportunity to discover different roles and sectors in the business

I am looking forward to...

- Project Management
- Quantity Surveyance

Construction because...

I have grown up surrounded by construction, helping my dad with projects at home

Benefits

Grow in confidence & enhance knowledge and skills

Fun Fact

I love motorbikes!
I have been to numerous tracks such as Cadwell Park and Donnington Park.

Meet Our Technical Apprentice

Why Apprentice ???

- Expand knowledge
- Gaining a qualification
- Training on the job



Name: Sam Bartram
Age: 20
Previously worked alongside an electrician

Why WOODHEAD ???

- The company ethos which will allow me to enjoy the work & contribute to a successful career
- Working in different areas of the business

I am looking forward to...

- Project Management
- Quantity Surveyance

Construction because...

I love the process of starting something & seeing the finished product as well as the unity of a site

Benefits

Being supported by my peers & learn first hand alongside them

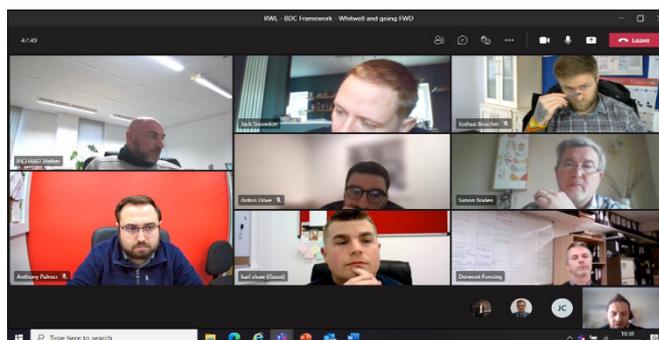
Fun Fact

I love to travel!

/ Supply Chain Event

On 17th March 2021, 2 x Supply Chain Events took place - one for the trades working on the Whitwell Cluster and the second for the Architect. The purpose of the events was to introduce the supply chain to the framework and to discuss the Social Value commitments for Bolsover Homes and how the supply chain could support delivering those commitments.

The supply chain also had a run through of the Social Value returns form which has been produced to collate any social value activities that have been delivered over the course of each month.



/ Careers Video - Filming at Whitwell

As schools & college visits are currently not possible due to the Pandemic, a careers video which was filmed on the Whitwell Cluster as part of the Framework has been produced. Individuals from different job roles were interviewed on site, giving an insight into their careers and what they like about the construction industry. This video has been shared with a number of schools across the district and further videos are planned to be developed. To view the full video, follow the link below:

<https://vimeo.com/518518056/4ab69b9e96>



Woodhead Careers Video

Outputs Achieved October 2020 to March 2021

Area	Bronze Target (150 homes)	Achieved to date
Number of students Engaged	5000	385
Training Events/Courses	300	24
Apprentices Starts	7	3
Apprentice Completions	4	0
Adult Employment Opportunities	8	3
Careers Events	15	7
Work Experience Opportunities	60	0
Upskilling Opportunities to BDC's Housing Maintenance Section	5	0
Supply Chain Engagement Events	4	1
Number of NEET or Individuals at risk of becoming NEET	7	0
Number of BIG school partnerships signed	2	1
Meet the Buyer Event	4	1

/ Grants to Voluntary Organisations

Bolsover District Council has awarded grants to third sector/voluntary organisations over a number of years, each receiving an agreed amount annually to support the objectives of that organisation. The table below identifies the annual financial contribution agreed by the Council for the 2020/21 financial year.

Organisation	Grant Awarded 2020/21
Derbyshire Law Centre (DLC)	£18,000
Derbyshire Unemployed Workers Centre (DUWC)	£19,900
Junction Arts	£16,000
Citizens Advice North East Derbyshire	£19,000
TRUST	£3,650
Rural Action Derbyshire	£2,265
TOTAL	£78,815

The table below shows, for the period April 2020 to March 2021, the estimated value of outcomes by individual organisations achieved through the services provided (NB other funding has contributed to the outcomes achieved; the Council's investment is not therefore 100% attributable).

Organisation	Value of Outcomes
Derbyshire Law Centre (DLC)	£401,220
Derbyshire Unemployed Workers Centre (DUWC)	£605,000
Junction Arts	£339,860
Citizens Advice North East Derbyshire	£539,256
TRUST	£833,500**
Rural Action Derbyshire	£49,460
TOTAL	£2,768,296

**SROI figure is higher than previous due to increased number of younger people supported with mesothelioma. There is a sliding scale of Government Compensation, the younger a person is the more money they receive under the scheme.

Derbyshire Law Centre (DLC)

Outputs achieved April 2020 to March 2021

- ✓ 377 Derbyshire Law Centre enquiries
- ✓ 131 Derbyshire Law Centre cases

/ Case Study

CW is a carer for her partner who has learning difficulties. They live in private rented accommodation with their four children. CW had to leave employment in 2016 due to a car accident and since then has got further into debt. Money Sorted has spent 17 months supporting the family to budget and manage their money.

Derbyshire Law Centre have supported CW by:

- ✓ Becoming more organised through having a bills account and a separate general spending account.
 - ✓ Increasing their budgeting skills, become more organised by using a budget planner.
 - ✓ Understanding the difference between priority and non-priority payments and the importance of keeping a roof over your head when they have children.
 - ✓ Increasing individual responsibility and taking ownership of a situation.
 - ✓ Building confidence to contact services to inform of situations, payment changes or request accounts to be placed on hold.
 - ✓ Using comparison websites online www.moneysavingsexpert.com to review energy suppliers and change utility suppliers.
 - ✓ Reducing alcohol intake.
 - ✓ Reviewing their lifestyle habits reducing meals out for breakfast, buying take away tea and sandwiches daily - making at home instead - saving income and reducing weekly takeaways for children.
 - ✓ Using freecycle websites and Facebook for cheaper and free items.
 - ✓ Improving their shopping habits and spending - one big shop a week at a local supermarket instead of using corner shop, using brand swaps.
 - ✓ Avoiding using doorstep lenders.
- ✓ In addition, Derbyshire Law Centre have:
- ✓ Provided home visits for easy access - breaking down barriers to accessing essential services.
 - ✓ Set up simplified budget sessions and organise priority payments-review all spending.
 - ✓ Acted as an advocate with all service providers, and bailiffs.
 - ✓ Assisted to understand rent and obtain rent documentation.
 - ✓ Enabled participant to apply for Big Difference Scheme online.
 - ✓ Contacted TV licensing company and set up payment plan. .
 - ✓ Visited www.moneysavingsexpert.com and compare energy suppliers, saved money.
 - ✓ Arranged gas safety checks, smart meters and payment methods that suited needs, register as a priority customer. Apply warm homes payment.
 - ✓ Applied for Credit Reference searches.
 - ✓ Organised debt advice appointments with a debt adviser at Derbyshire Law Centre.
 - ✓ After extensive support from debt advisers at DLC, we made an application for bankruptcy and support throughout lockdown to ensure she fully understood the process.
 - ✓ Set up a payment plan to pay for bankruptcy which is ongoing.

In addition to the above support, Derbyshire Law Centre provided constant show and do guidance, sitting down with a budget planner that was initially 6 pages long and enable the participant to make informed choices of 'essential need' against 'can I afford it'. Going from a budget that was constantly £250 a month short to one that was £200 in credit

whilst maintaining an enjoyable lifestyle, over a period of 17 months support and getting to a stage where she could apply for a bankruptcy and start a new life.

Feedback:

"It's been a long journey for so many years, The Law Centre helped to piece the jigsaw

together, provided home visits and was very flexible"

"Perseverance of the navigator went beyond the boundaries of the project and encouraged us to sort out our finances, been there every step of the way... didn't look down on me"

Derbyshire Unemployed Workers Centre (DUWC)

Outputs achieved April 2020 to March 2021

- ✓ £463,511 recovered from appeals tribunals
- ✓ £624,130 of additional benefits claimed
- ✓ 5 volunteers recruited/retained

/ Case Study

In early May 2020, DUWC were contacted by a woman from the Bolsover District area with problems relating to her Personal Independence Payment (PIP) claim - her claim had ended on 23rd of April, 2020; she said that she won a PIP appeal at tribunal with help from DUWC back in January 2018, the daily living component at the enhanced rate was reinstated.

She did state that she expected the Department of Work and Pensions (DWP) to contact her about the review and renewing of her PIP claim. The woman says she has mental health problems and finds approaching and dealing with officialdom very challenging. She says a family member did contact the DWP on her behalf, only to be told that the tribunal back in 2018 did not state on the decision notice that her award should be reviewed at a later date - so there was no reason to contact her about a review or renewal.

DUWC decided to take the woman's case to the DWP's complaints Team. They argued that there was no requirement for the Tribunal to indicate on their decision that her PIP claim should be reviewed - first and foremost, they were there to determine

whether the DWP had made the correct decision on entitlement. Her award period was from May 2017 to April 2020 - the tribunal merely confirmed in January 2018, her entitlement to PIP for the whole of that period. DUWC also pointed out what DWP Minister Justin Tomlinson advised the Select Committee in March 2020 that 'disability benefit awards would be automatically extended by six months, if due for reassessment in the next three months'

The response from the DWP stated that the woman did not have a review date for her PIP claim, therefore, an End of Award letter should have been issued - but this did not happen. The only notification the woman received in 2019, was to advise her of the new PIP rate and that the Christmas bonus had been paid.

There was nothing in DWP response to indicate that they had considered the issue of extending woman's PIP award. Sometime later she informed us that her PIP award had been put back in payment and extended to 20th of October 2020 - she has already completed a new PIP form with help and guidance from DUWC.

Junction Arts

Outputs achieved April 2020 to March 2021

- ✓ 4,333 people have attended events and exhibitions in the district
- ✓ £18,346 member of a social group
- ✓ £91,928 Good neighbourhood

/ Case Study

Government funding from the Coronavirus Community Support Fund, distributed by The National Lottery Community Fund supported this project.

Junction Arts worked with the residents of 5 Care Homes and 10 isolated households, delivering a programme of 5 creative activities that were developed in consultation with participants. They worked with Pinxton Manor, Autumn Grange in Creswell, Bassett House in Shirebrook, Whitwell Park and Millfield Care Home in Bolsover.

For each activity artists created a short, engaging video showing step by step what to do. The Activities Co-ordinator in each home ran through the film in advance of the workshop and the artist joined the session remotely. All sessions finished with a cuppa and cake, time for everyone to chat about what they'd done. Individuals working in their own homes worked with artists in online sessions. Junction Arts provided materials for everyone and sent them via post in advance.

The aims of the project were to enhance the

health and wellbeing of those taking part by connecting people, building new or sustaining existing friendships, providing inclusive and stimulating activities and offering the opportunity for people to feel proud of their community. Care home residents and older people in their own homes were the focus of the project as they have suffered increased isolation during the COVID-19 pandemic and many have been shielding for long periods of time.

The arts and crafts activities were really well-loved by all participants and care home staff. An additional bonus to the project was bringing those isolated in their own homes together in online sessions to socialise and get to know each other.

"Thank you so much again for choosing us to take part in your fantastic craft sessions! We have all really enjoyed each and every session and love the art work we have created along the way! It has been something we have really looked forward to whilst we have been in lockdown and has really helped keep our residents upbeat and busy." - Mel Peters, Pinxton Manor



Citizens Advice North East Derbyshire

Outputs achieved April 2020 to March 2021

- ✓ 3,101 debt/benefits enquiries received
- ✓ 128 housing specific (including homelessness) enquiries received
- ✓ 250 volunteer hours

/ Case Study

Background

Sarah contacted the webchat service with prepayment meter, domestic violence and Discretionary Fund issues. She had been made redundant by her employer the week previous, had last wages of £74 stolen by her ex-partner, was threatened with violence by the ex-partner (who was arrested and then released by Police) and had run out of emergency credit. Sarah was in receipt of Universal Credit and Council Tax Reduction. The Derbyshire Discretionary Fund had turned Sarah down citing she needs to budget her income. She was relying on the £74 to get her through to her UC payment on 2.12.20.

How did Citizens Advice North East Derbyshire help?

They took details from Sarah and gave details of Derbyshire Domestic Abuse Helpline. Sarah was advised to contact the Police should she feel threatened in anyway. They also contacted the Derbyshire Discretionary Fund to request a review. They gave Sarah information on the Warm Homes Discount and advised her to contact her fuel supplier. Sarah could also contact UC on their helpline and request a budgeting advance of minimum of £100. They issued a food voucher for immediate emergency support.

Outcomes of advice

- ✓ Sarah was empowered to get appropriate help for domestic/financial abuse
- ✓ The Derbyshire Discretionary Fund review was successful
- ✓ Sarah's supplier assisted with her application for Warm Homes Discount and refund of credit
- ✓ UC budgeting advance application refused.

Financial Outcomes

- ✓ Derbyshire Discretionary Fund £54
- ✓ Warm Homes Discount £140
- ✓ Fuel credit refund £140
- ✓ Food Voucher £30

Client feedback

Sarah stated 'life is looking better already, thank you so much'. She has also been contacted by an agency with an offer of work.

TRUST

Outputs achieved April 2020 to March 2021

- ✓ 20 enquiries from people experiencing ill health or health and safety issues
- ✓ 30 people supported with tinnitus
- ✓ £373,767 recovered in benefits and compensation

/ Case Study

Robert lives in the Bolsover district; he contacted TRUST just before lockdown in March 2020 as he was really struggling with his tinnitus and was desperate. Then lockdown happened and his anxiety increased. By this time, TRUST were working remotely from home but as the phones in the office had been set up to transfer calls, they were able to continue talking to him on a regular basis.

However, lockdown not only increased his anxiety but affected his mental health and had a major impact on his relationship with his wife. He was struggling all the time with the constant high level of noise he was experiencing and needed to share how he felt with someone but his wife couldn't understand what he was going through and this caused tension between them to such an extent that they considered splitting up, but the current situation prevented this.

TRUST told him they were willing to talk to him as often as he needed as we understood. Audiology weren't undertaking physical appointments at the time, but it became obvious how the talking was helping him because he was being understood and this was very important to him. TRUST were, of course, giving him techniques on how to manage his tinnitus and wrote to him so he could read the letter to follow the advice.

However, TRUST were able to do more for him. Chesterfield Royal Hospital Audiology is an "Any qualified provider" and as long as the patient fulfils a specific criteria, TRUST are able to make a direct referral to the Senior Specialist Audiologists/Hearing Therapists who have experience of patients suffering with tinnitus. He received an appointment at the Royal Hospital in September (when they returned to work) and was fitted with

hearing aids. This improves, not only hearing loss, but has a positive impact on the tinnitus. He rings up now for a "chat" and to let them know he is doing well which proves how important it is to be there for people right at the start of their tinnitus journey, to alleviate their fears and anxieties and to give them reassurance which is incredibly important and a case study shows how this can change a negative and frightening experience into something positive, which is the outcome TRUST always aim for.

This case study illustrates supporting the health and wellbeing of Bolsover residents

Rural Action Derbyshire

Outputs achieved April 2020 to March 2021

- ✓ 4 residents assisted with transport through 'Ways to Work'
- ✓ 12 households benefiting from a community oil buying scheme
- ✓ 16 residents benefited from suicide awareness training

/ Case Study

Batch Cook

Rural Action Derbyshire is the lead body for Feeding Derbyshire, an alliance of partners led by the voluntary sector to tackle food insecurity across the whole county, ensuring that rural areas get sufficient focus. Through their strategic leadership of the network they identify issues, potential solutions and then put in place the means to make it happen. During the pandemic the network of social eating places, community cafes and community kitchens were unable to open or run events. RAD worked with them to pivot their production into batch cooking huge quantities of ready meals which were then distributed by volunteers, either fresh or frozen so that vulnerable people can simply reheat them at home.

Outcomes/Achievements

The project has now produced around 150,000 meals for vulnerable people. These are people who have been affected the most by covid, and include homeless people in temporary accommodation, people who have been displaced or rehomed due to domestic abuse, refugees, asylum seekers, elderly people, people with mental health conditions and people who are shielding but have no family or find cooking difficult. The average cost per meal is just £1.10 and RAD have worked with 12 community kitchens around Derbyshire including very remote areas such as the High Peak, Derbyshire Dales as well as in the market towns. The meals are nutritionally balanced and people enjoy the home cooking recipes. RAD purchases the food and packaging materials through a partnership with a wholesaler able to make deliveries out to each of the kitchens each week. Some kitchens also receive surplus food from FareShare. Using food from the

wholesaler means that Chefs can plan menus with certainty rather than relying on what is available through surplus - and RAD can supply store cupboard essentials such as herbs, spices, tinned tomatoes which are rarely available through surplus.

Feedback

"The hot meal delivery has been thoroughly enjoyed by the children who look forward to the delivery every day"

"This is the only time in the week I eat a hot meal"

"I enjoyed Monday's lunch. Most meals last me 2 days which is great."

/ BNED Leader 2014-20 Update

Bolsover North East Derbyshire (BNED) LEADER is a European Funded Programme which aims to develop a vibrant, dynamic and diverse rural economy and increase economic productivity and growth.



The primary objectives of the Programme are job creation and economic growth within the rural economy, with projects meeting one of the six priorities:

- ✓ Support for increased farming productivity
- ✓ Support for micro/small enterprises and farm diversification
- ✓ Support for tourism activities
- ✓ Provision of rural services
- ✓ Support for culture and heritage activities
- ✓ Support for increased forestry productivity

The current Programme commenced in 2015 and the final 3 projects of the 2014-2020 BNED LEADER Programme approved in September 2019 sees the allocation spent.

1. Current BNED LEADER Programme Totals

Total funds allocated by RPA	£1,237,704.00
Total value contracted	£1,248,695.80
Total value claimed	£1,222,169.47
Funds left to allocate (can be subsumed to RCA for monitoring)	£15,534.53

Due to one project withdrawing after the programme application deadline there was an actual underspend of £15,534.53 (as at Mar 2021).

2. Approved Projects

Applicant	Grant Awarded	Date
J E Seals & Son	£33,581.20	27/10/2016
TA & E Bown & Son	£50,000.00	21/12/2016
Swim 121	£25,024.88	17/01/2017
Carlton Woodmill	£38,436.70	10/10/2017
Eckington Civic Centre	£32,348.68	15/11/2017
RM Wright Ltd	£4,964.00	30/01/2018
Glappwell Parish Council	£41,983.60	01/05/2018
Speetley Equestrian	£23,994.98	01/05/2018
Halford & Son	£69,011.30	13/06/2018

Wingerworth Parish Council	£42,123.28	13/06/2018
Stainsby Festival	£18,847.42	28/06/2018
Lime Tree Care	£175,000.00	28/06/2018
JE Seals & Son - 2	£24,319.60	28/06/2018
GE Wilmott & Son	£8,298.57	16/08/2018
J & SR Thompson	£26,350.86	16/08/2018
RM Wright Ltd - 2	£12,700.00	16/08/2018
Sitwell Arms	£28,861.95	19/09/2018
D C Burton & Son	£57,730.19	19/09/2018
R & S Marriott	£8,324.80	19/09/2018
J & A Hayes	£7,167.41	19/09/2018
Ottewells Seed Drill	£6,300.00	19/09/2018
Riber Products - New Tooling	£10,053.38	29/10/2018
Mount Pleasant Farm Ltd	£32,445.90	19/11/2018
Unstone Parish Council	£24,995.81	30/11/2018
W & H Neville	£7,600.00	31/01/2019
Turner (AMFREC)	£101,820.03	31/01/2019
The Cookie Dough Co	£9,966.78	31/01/2019
Ark Engineering Ltd	£12,192.80	21/02/2019
AA & DA Jessop	£40,540.00	25/02/2019
The Land Trust	£164,160.00	22/03/2019
P Coates - 2	£11,684.56	22/03/2019
R J Shacklock Ltd	£7,272.00	19/07/2019
Wingerworth Parish Council - 2	£24,890.00	19/07/2019
Unstone Parish Council - 2	£30,000.00	19/07/2019
Killamarsh Parish Council	£13,928.00	27/09/2019
Eckington Parish Council - 2	£16,606.40	27/09/2019
Eckington Parish Council - 3	£5,160.80	27/09/2019

3. Key contracted Outputs

Jobs	New Techniques	Day Visitors	Overnight Stays
68.82	21	270	5,783

The total contracted costs for the projects is £2,852,094.70, meaning that the programme has levered in £1,616,469.99 private sector investment into the BNED area. Additionally, the programme has contracted to create 68.82FTE jobs, which is a unit cost of £18,144.37 per job, significantly lower than the national £25,000 per job target used by the LEPs. This also exceeds the programme target of 40 jobs. Additional jobs are also expected from some projects but they cannot be formally counted as they will be created after their project officially closes to monitoring.

4. Staffing

Since August 2019 the BNED LEADER team has employed 2 officers (1.4 FTE) working on the LEADER programme, their time fully funded by the RPA, with operational costs supplemented by NEDDC and BDC contributions. Officer programme delivery support will be extended until 31.12.21 in line with the extension of the programme, with the potential to cover up to 31.12.22 to cover final closure tasks as required by the RPA.

5. Evaluation

The LEADER programme evaluation is well under way and will be published in the next few months.

Sharon Stevenson
BNED LEADER Programme Officer
18th May 2021

/ Bolsover District Statistical Insight

Bolsover Partnership's Executive Board agreed the following priority themes for the year ahead after reviewing the key Covid-19 challenges.

- Increasing Prosperity
- Strengthening Resilience for Individuals and Communities
- Promoting inclusion and increased connectivity - digital inclusion
- Vulnerable Groups
- Young People

This section of the Bolsover Partnership Annual Report aims to give the reader an insight into some of the key statistical data available for Bolsover district. Data in this Statistical Insight provides data analysis in respect of the above priority themes and covers:

1. A profile of the Bolsover District
2. Employment across Derbyshire
3. Skills across Bolsover
4. Digital exclusion
5. Mental health

This data has been extracted from the Local Insight Profile for Bolsover district, which uses data from government agencies, collected and updated by OCSI. Further information can be found at <http://local.communityinsight.org/>. Data has also been extracted from the Derbyshire Observatory at <https://observatory.derbyshire.gov.uk/>

Bolsover area profile page 1 (separate pdf document)

Can you supply this please Laura?

Bolsover area profile page 2 (separate pdf document)

Can you supply this please Laura?

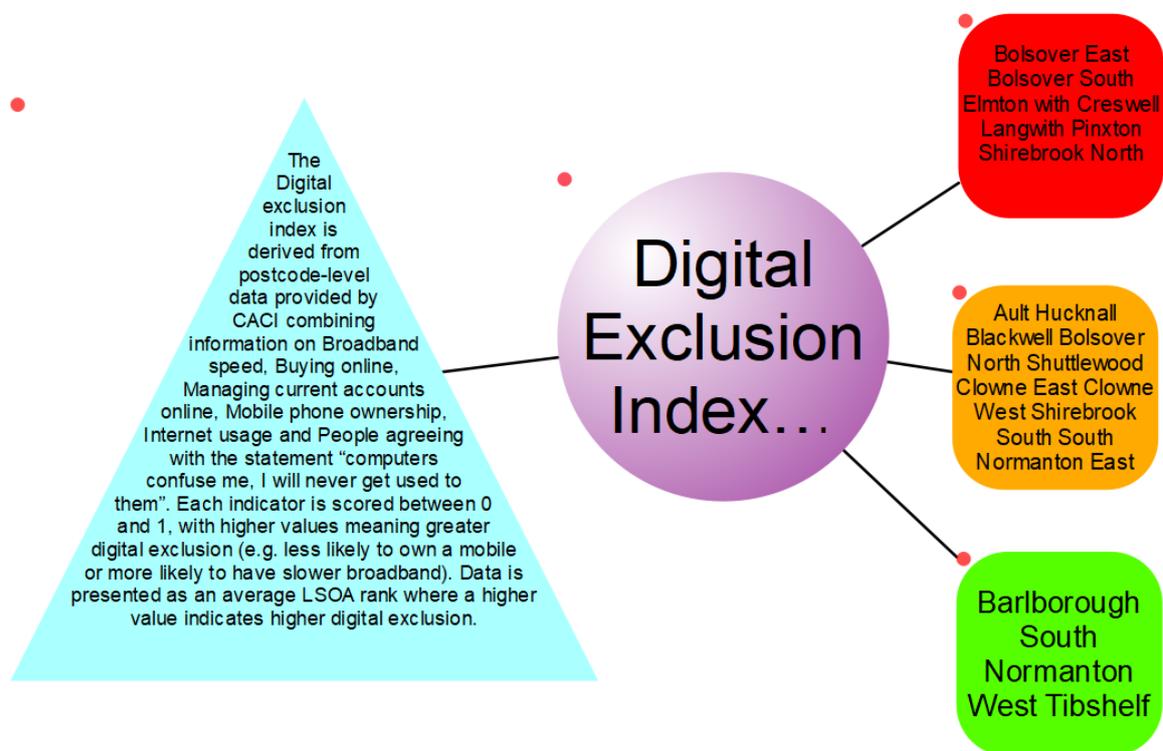
Unemployment across Derbyshire (separate pdf document)

Can you supply this please Laura?

Skills infographic (separate pdf document)

Can you supply this please Laura?

/ Digital Exclusion



What this data set is telling us is a large proportion of the district is lacking in digital skills with the worst areas highlighted in the red box followed by amber and green. With only three wards having higher proportions of people who have digital skills.

Why does this matter?

A review of ONS 'Exploring the Digital Divide' 2019 highlights a number of relevant points which would be of interest in supporting economic growth and skills.

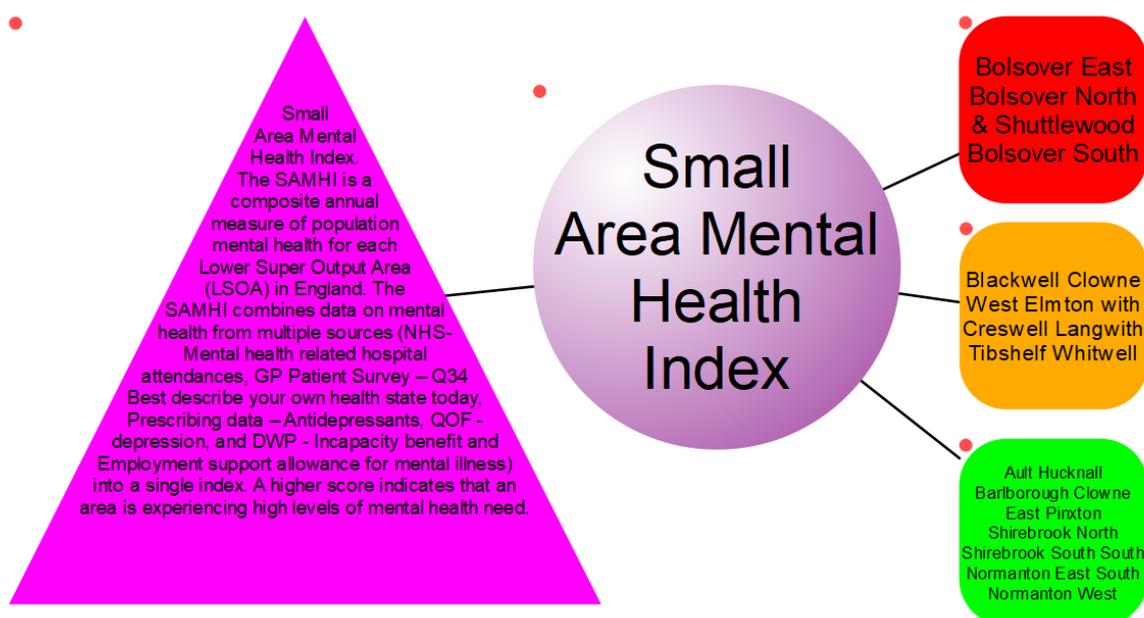
- ✓ • Increases in earnings between 3-10%
- ✓ • Access to higher quality jobs
- ✓ • Retail benefits with shopping being around 13% cheaper
- ✓ • Communication with others
- ✓ • Time saving and access to services & banking
- ✓ • Over the next 10-20 years its estimated 90% of jobs will require digital skills
- ✓ • UK Digital Strategy 2017 identifies the growing use of public services on line
- ✓ • East Midlands lags behind other UK regions in the proportion of people with basic digital skills

/ Mental Health

What this is showing us is just over half the wards in the district appear to be experiencing some form of mental health challenges. What is significant here is the areas with higher levels of mental health challenges are around the Bolsover and Shuttlewood area.

The Derbyshire Observatory have estimated that 40% of adults in Derbyshire with a severe mental illness are smokers, similar to England and almost three times the proportion in the overall population. So there is a significant link between smokers and mental health in Derbyshire. What is also interesting is the Tobacco Control Health Needs Assessment highlights smoking amongst young people is particularly high in Bolsover as is smoking in pregnancy.

With half of adult mental health problems starting before the age of 14 the link between mental health and smoking in this age group is significant where early intervention would be important.





www.bolsover-partnership.co.uk

